

MatLab

PC/Windows OS

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Table of Contents

Installing MatLab on a PC	4
Locating Help Resources	18
Submitting a Service Request	18
ITS Service Desk Hours	18
Important Links	18

Purpose

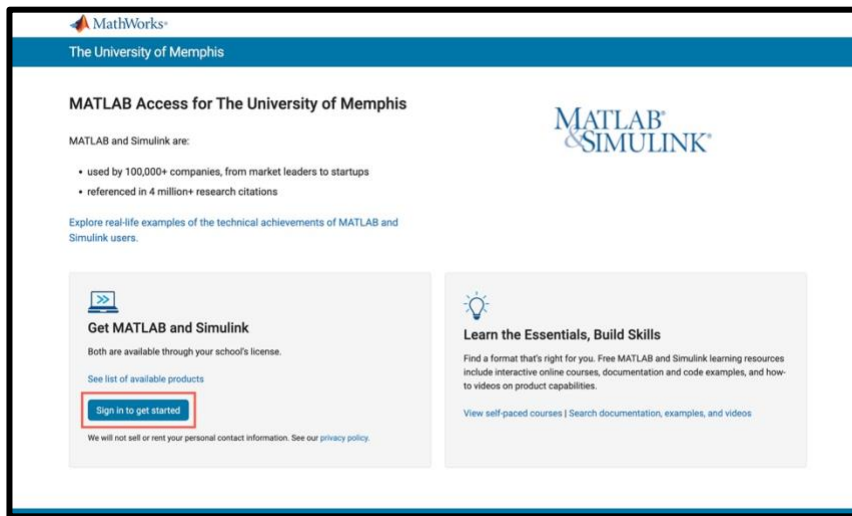
This training material highlights how to download the MatLab application on a PC.

Audience

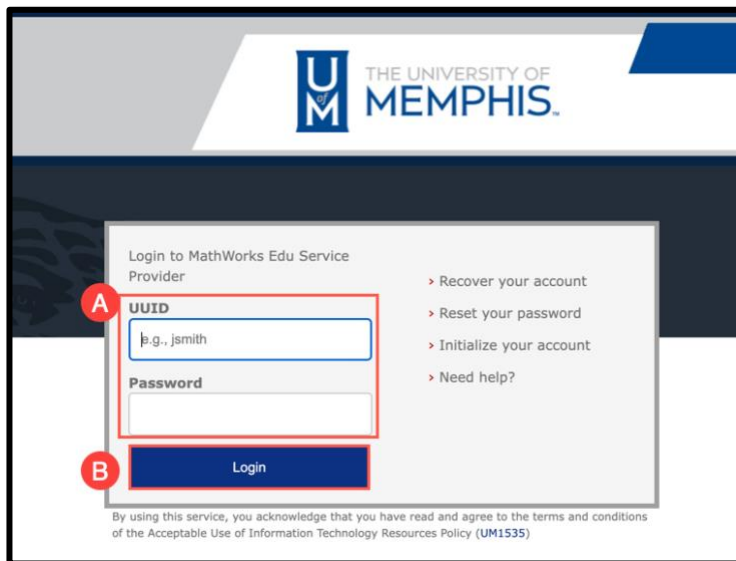
University of Memphis faculty, staff, or students who need to access MatLab.

Installing MatLab on a PC

1. Navigate to [MatLab download installer](#).
2. Click **Sign in to get started**.



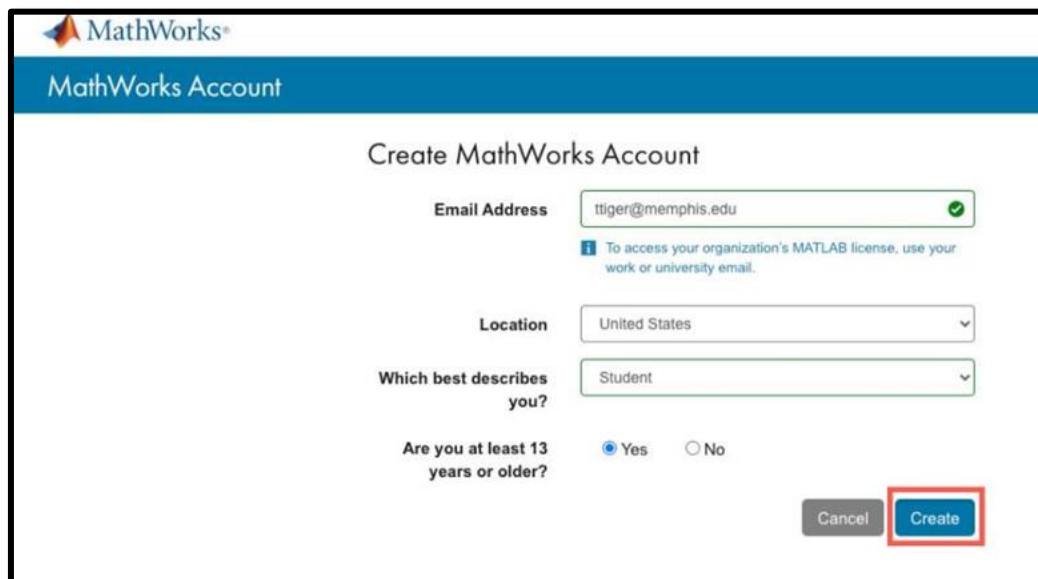
3. Sign in with your UofM Credentials. A) Enter UUID, and B) Password.



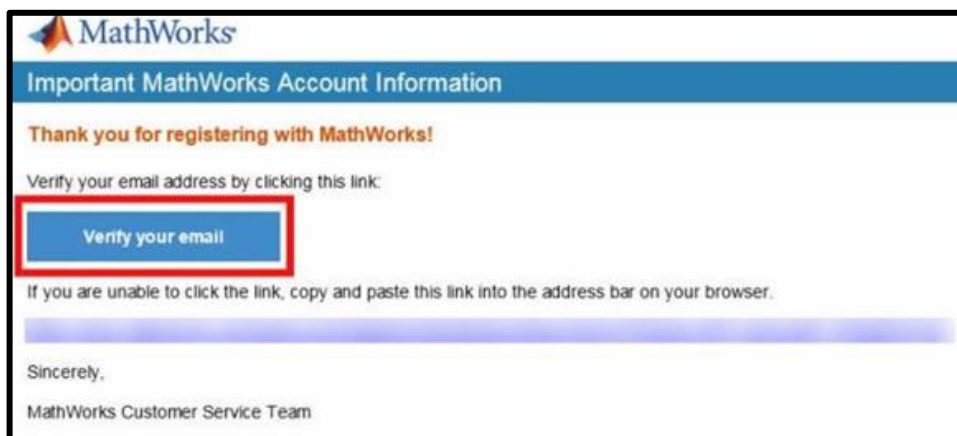
4. Authenticate with DUO.



5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

A screenshot of the MathWorks account creation page. The page has a blue header with the MathWorks logo and the text 'MathWorks Account'. Below the header, the main heading is 'Create MathWorks Account'. The form contains several fields: 'Email Address' with the value 'ttiger@memphis.edu' and a green checkmark; a blue information icon with the text 'To access your organization's MATLAB license, use your work or university email.'; 'Location' with a dropdown menu set to 'United States'; 'Which best describes you?' with a dropdown menu set to 'Student'; and 'Are you at least 13 years or older?' with radio buttons for 'Yes' (selected) and 'No'. At the bottom right, there are two buttons: a grey 'Cancel' button and a blue 'Create' button, which is highlighted with a red rectangular box.

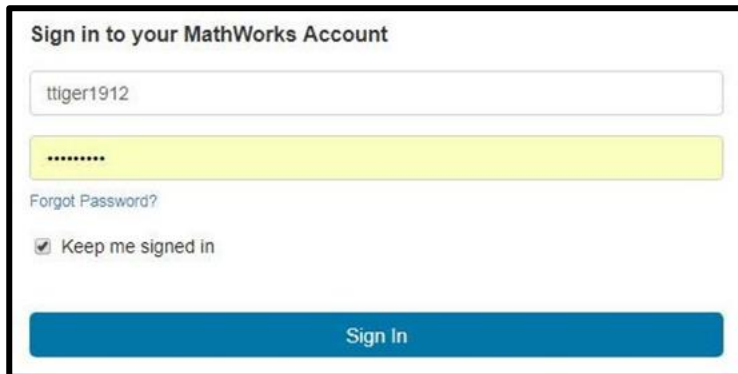
6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

A screenshot of the MathWorks account verification page. The page has a blue header with the MathWorks logo and the text 'Important MathWorks Account Information'. Below the header, the main heading is 'Thank you for registering with MathWorks!'. The text reads 'Verify your email address by clicking this link:'. Below this text is a blue button with the text 'Verify your email', which is highlighted with a red rectangular box. Below the button, the text reads 'If you are unable to click the link, copy and paste this link into the address bar on your browser.' followed by a blue horizontal bar. At the bottom, the text reads 'Sincerely, MathWorks Customer Service Team'.

7. **A) Enter your First Name, B) Enter your Last Name, C) Create a User ID (Optional), D) Create Password, E) Confirm Password, F) Select What describes your Role? from the drop-down menu, G) Select Department, H) Check the box marked I accept the Online Services Agreement, I) Click Create.**

8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

9. Authenticate using the credentials you used to create the account. **Note:** This is not your UofM credentials but the credentials for your MatLab account.



Sign in to your MathWorks Account

ttiger1912

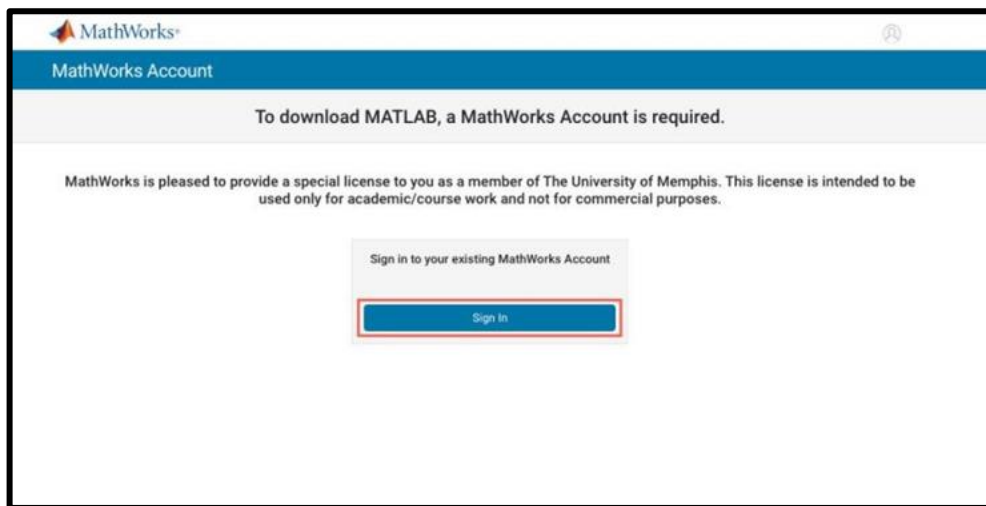
.....

Forgot Password?

Keep me signed in

Sign In

10. If you have created an account, Sign in to your existing MatWorks account.



MathWorks

MathWorks Account

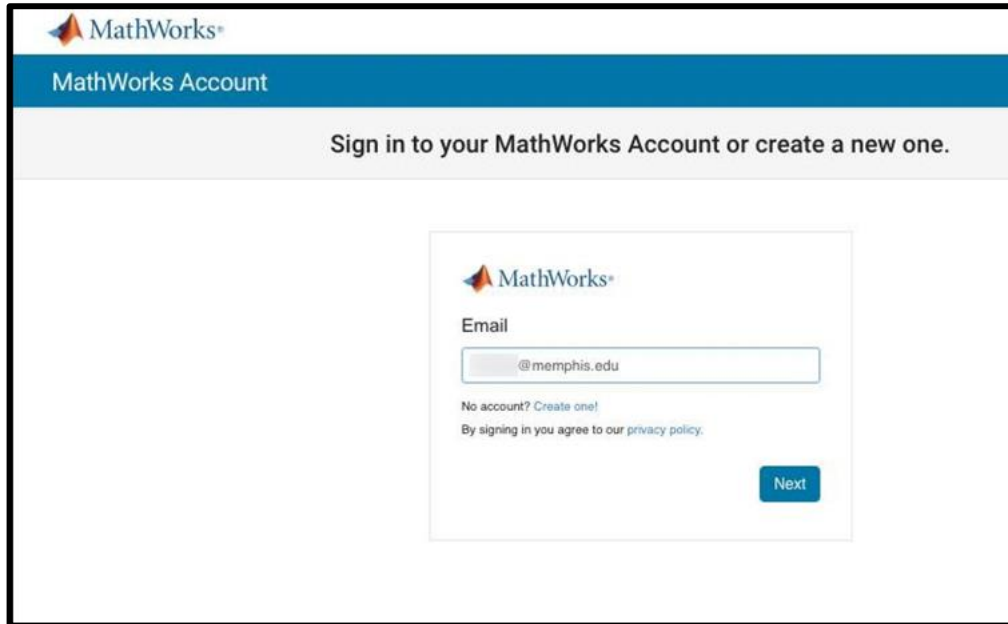
To download MATLAB, a MathWorks Account is required.

MathWorks is pleased to provide a special license to you as a member of The University of Memphis. This license is intended to be used only for academic/course work and not for commercial purposes.

Sign in to your existing MathWorks Account

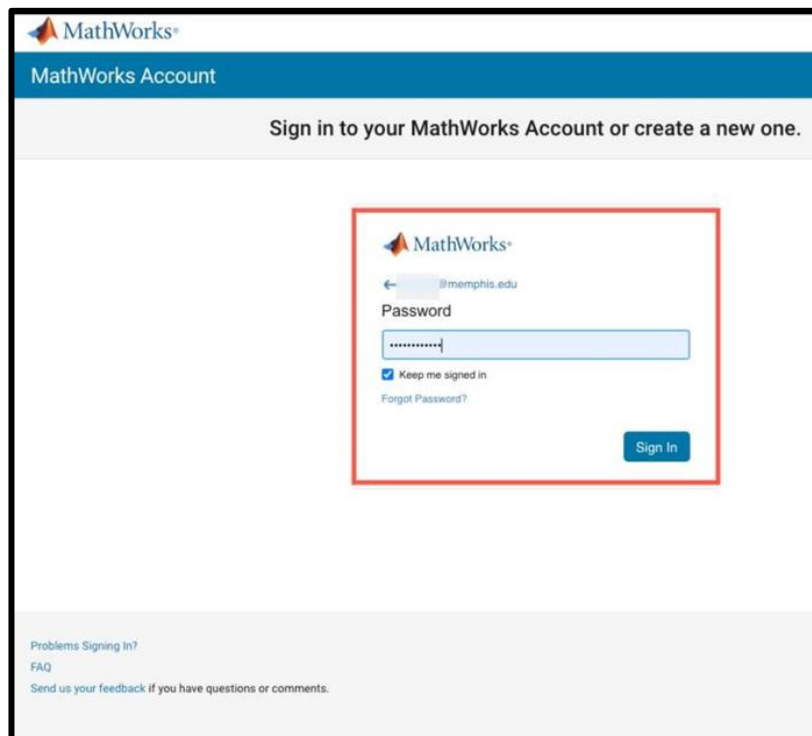
Sign In

11. Enter you email address, click **Next**.



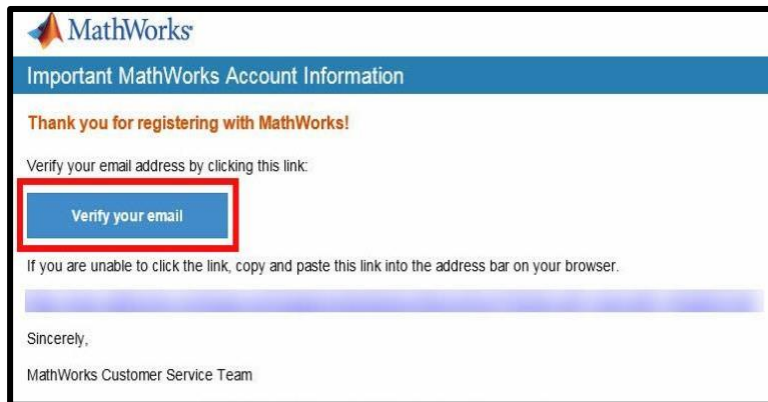
The screenshot shows the MathWorks Account creation page. At the top, there is a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, a grey bar contains the instruction "Sign in to your MathWorks Account or create a new one." The main content area features a white box with the MathWorks logo, the label "Email", and a text input field containing "@memphis.edu". Below the input field, there are links for "No account? Create one!" and "By signing in you agree to our privacy policy." A blue "Next" button is located at the bottom right of the white box.

12. Enter your password, click **Sign In**.

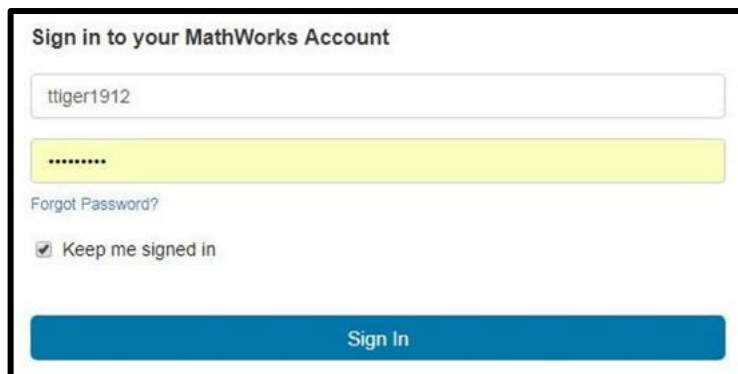


The screenshot shows the MathWorks Account creation page, now at the password step. The header and instruction bar are the same as in the previous step. The white box now contains the MathWorks logo, a back arrow, the email "@memphis.edu", the label "Password", and a password input field with masked characters. Below the password field, there is a checked checkbox for "Keep me signed in" and a link for "Forgot Password?". A blue "Sign In" button is at the bottom right of the white box. At the bottom of the page, there are links for "Problems Signing In?", "FAQ", and "Send us your feedback if you have questions or comments."

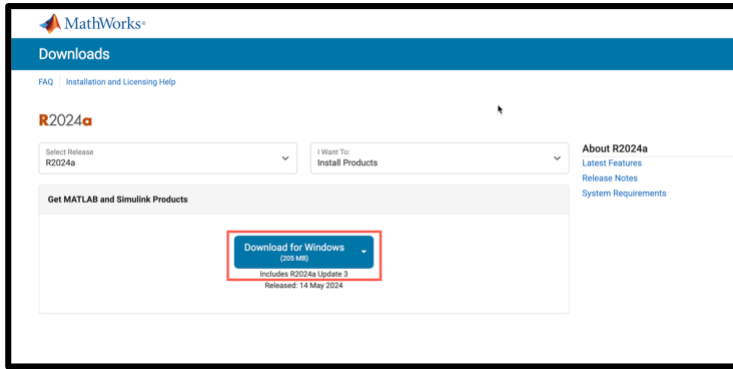
13. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click Continue if the webpage does not automatically load.



14. Once you verify your email, your MatLab profile will be verified. Click **Sign In**. Authenticate using the credentials you used to create the account. **Note:** *This is not your UofM credentials but the credentials for your MatLab account.*



15. Click **Download R2024a**. The installer will be downloaded to your Downloads Folder. Select the operating system your computer uses.



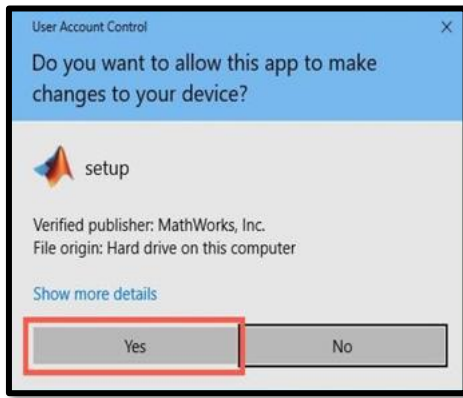
16. Double click on the downloaded installer. Once you choose an installer, the install file will download on your computer as an EXE file. Double click to open and unzip/extract the file.



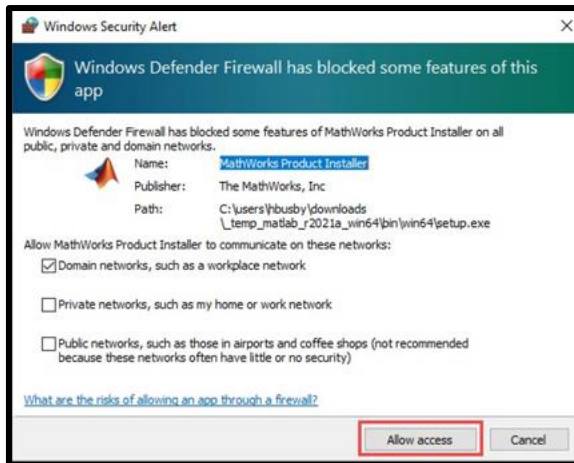
17. Double Click the MathLab icon.



18. You will be asked “Do you want to allow this app to make changes to your device?” Click Yes.



19. If prompted, Allow access.

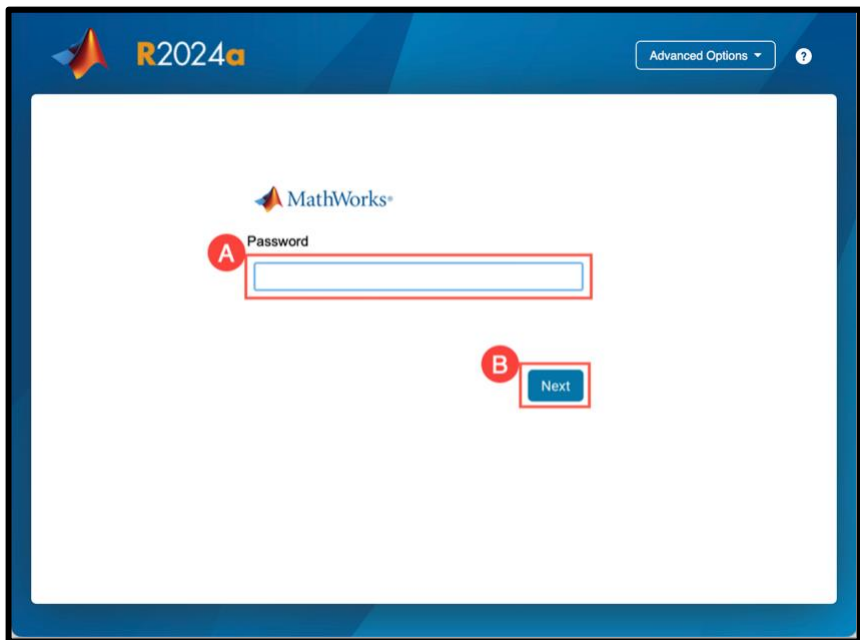


20. A) Enter your UofM email address B) Click **Next**.



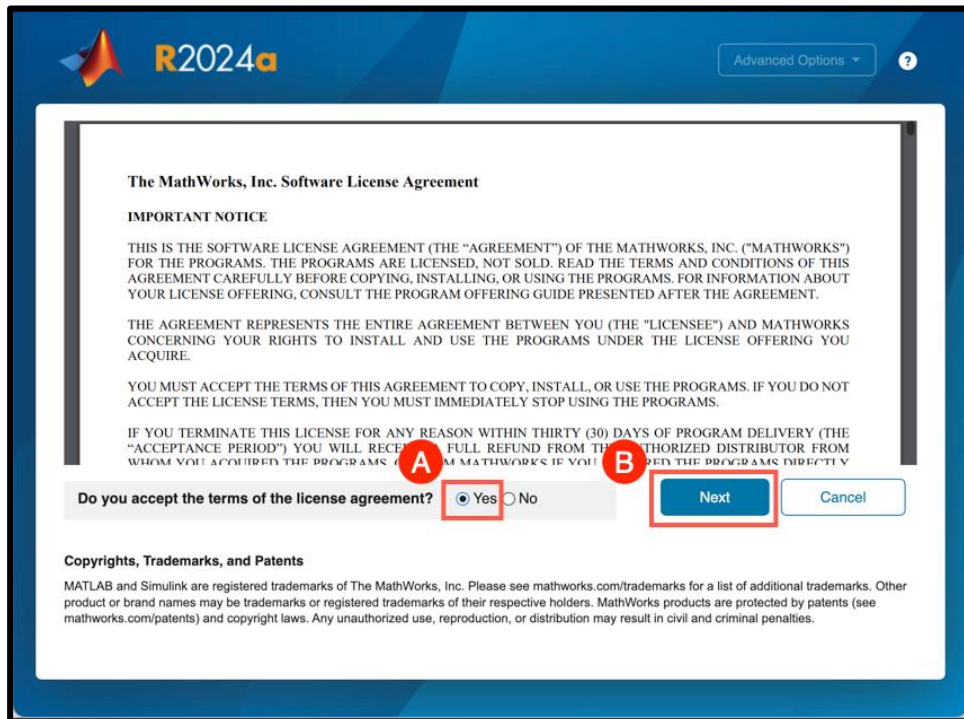
The screenshot shows the MathWorks account creation interface. At the top left, there is a logo for 'R2024a' and 'MathWorks®'. Below the logo, there is a red circle with the letter 'A' next to an 'Email' input field. Below the input field, there is a link that says 'No account? Create one!' and a line of text that says 'By signing in, you agree to our privacy policy.' To the right of the input field, there is a red circle with the letter 'B' next to a blue 'Next' button.

21. A) Enter your password from creating the MathWorks account B) Click **Sign in**.



The screenshot shows the MathWorks account creation interface. At the top left, there is a logo for 'R2024a' and 'MathWorks®'. Below the logo, there is a red circle with the letter 'A' next to a 'Password' input field. To the right of the input field, there is a red circle with the letter 'B' next to a blue 'Next' button.

22. A) Click **Yes** to accept the terms of the License Agreement. B) Click **Next**.



The MathWorks, Inc. Software License Agreement

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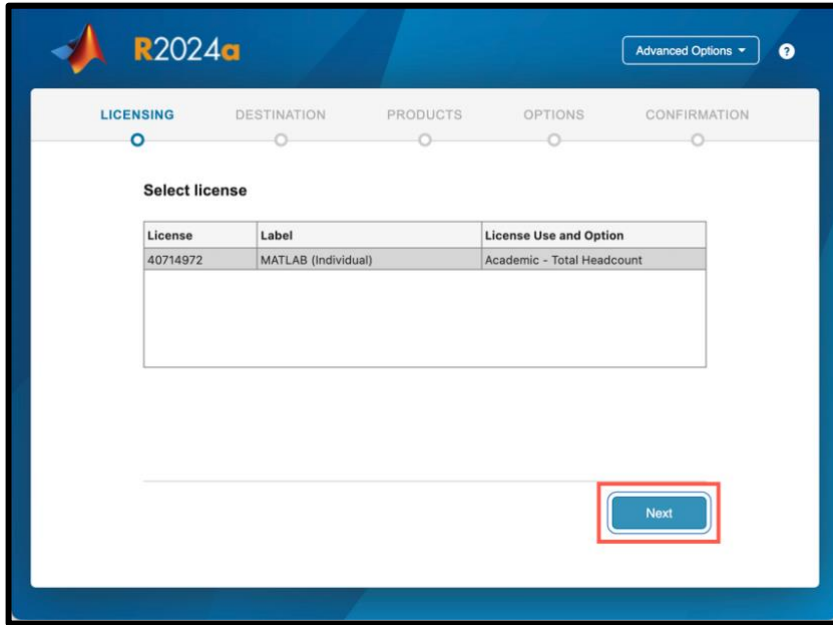
Do you accept the terms of the license agreement? Yes No

Next **Cancel**

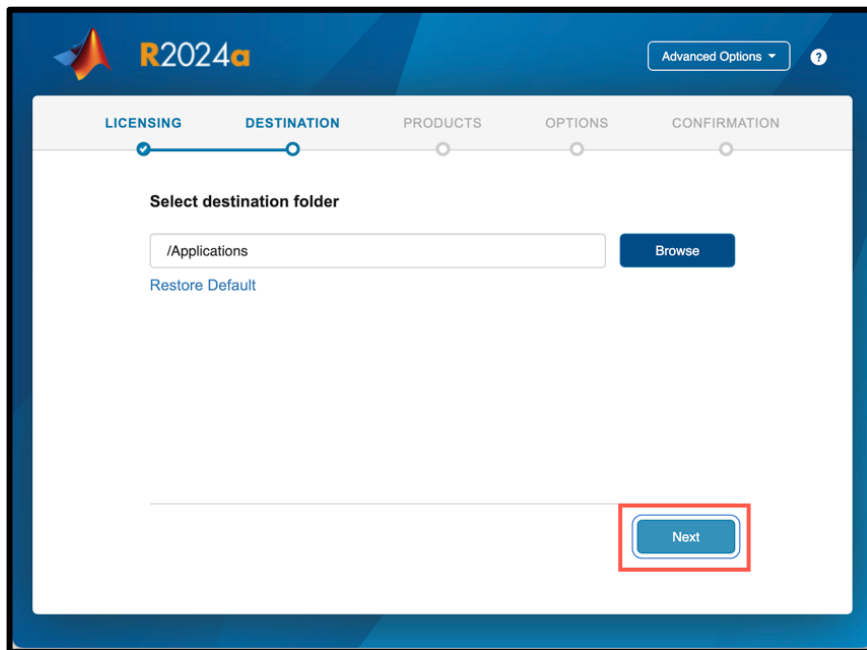
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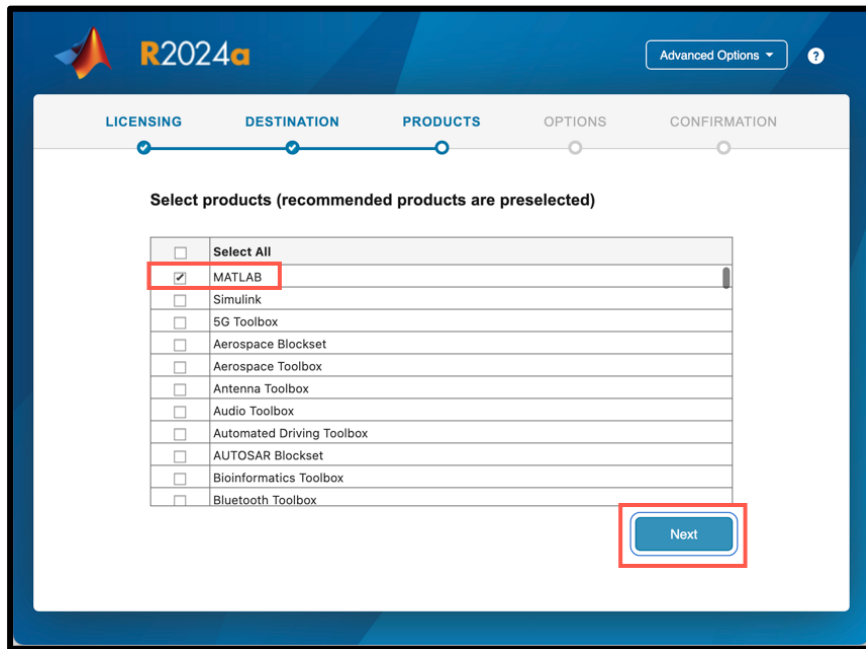
23. View the license, click **Next**.



24. Select the desired installation options. Click **Next**. *Note: By default, it will be in the Applications Folder unless you choose a different destination folder.*



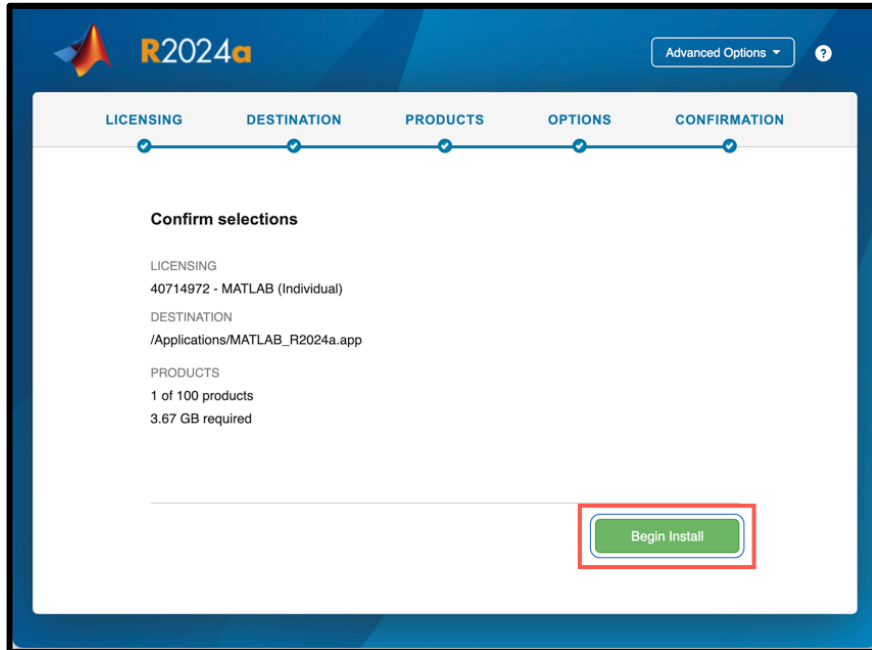
25. Select the desired parts of the product you would like to install, click **Next**.



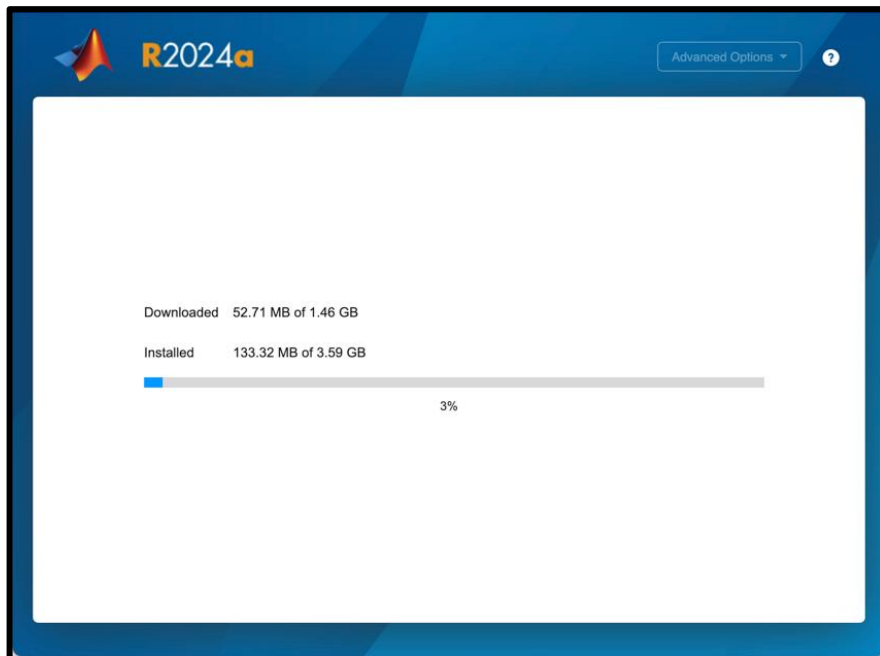
26. A) Choose whether to send user experience information to MathWorks,
B) Click **Next**.



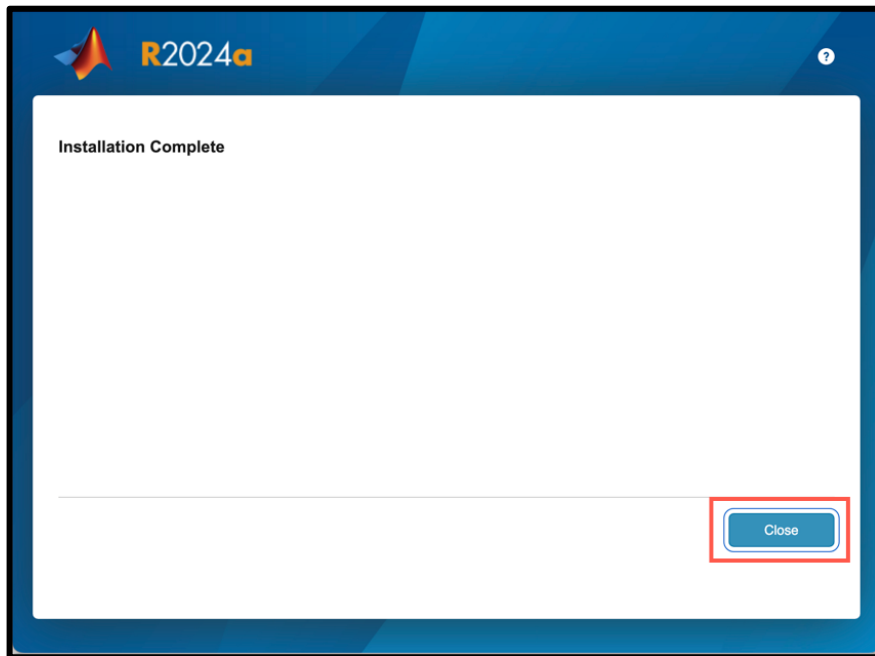
27. Confirm your installation selections, click **Begin Install**.



28. You will see a download progress window.



29. When installation is complete, click **Close**.



30. Installation is complete, you can now begin using **MatLab**. It will be in the folder you chose to install in.
Note: By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.

Need additional assistance? There is a page on the [Herff College of Engineering site for MatLab assistance as well](#). Additionally, [Please see the technical support page of MatLab for MathWorks products and services](#).

Locating Help Resources

umTech offers support to faculty, staff, and students, provides additional assistance, and resources. Such help can be located as follows:

Submitting a Service Request

Login URL: [Click here for our service desk ticketing system](#). After logging in, choose the appropriate form request for services.

Contact the ITS Service Desk – 901.678.8888 any day of the week! *(Excluding Some Holidays)*

ITS Service Desk Hours

Contact the Service Desk for assistance with technical login problems or issues. ALL incoming calls after hours will be handled by voicemail services. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and receive priority response the following business day. You may also email umTech at umtech@memphis.edu. *(Using this email will automatically generate a service request).*

Important Links

[Explore the umTech Website](#)

[Search the Solutions Page](#)