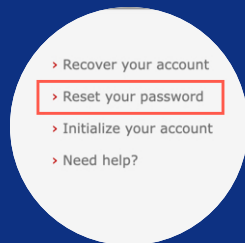
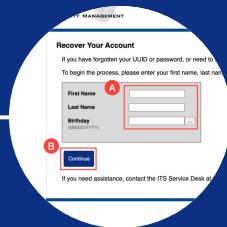


# Resetting Your Password

## How to Reset Your Password for Faculty, Staff, and International Students.



Navigate to **iAm**  
<https://iam.memphis.edu>  
Choose **Reset Your Password**.

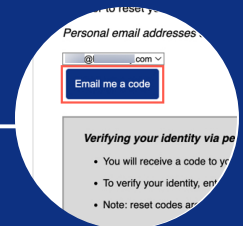


**A)** Enter your first and last name, and birthdate  
**B)** Click **Continue**



Authenticate with DUO

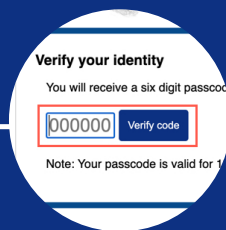
**Note:** *If you are a faculty staff or an international student who cannot authenticate with DUO, you will need to contact the Service Desk for assistance.*



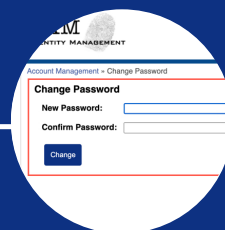
Click **Email me a code**



You will receive an identity verification code to your personal email address on record.



Enter the code you were emailed.



Click **Change Password**. Enter your new password, and Click **Change**.

**Note:** *The requirements for creating a valid password*

## You've Changed Your password!

**For more detailed instructions, please see our Password Reset Page.**



Information Technology Services