

# CURRICULUM VITAE

(Chronological)

NAME: Ernest L. Nichols, Jr. DEPARTMENT: Marketing and SCM RANK: Associate Professor

## DEGREES

DEGREE	DISCIPLINE	INSTITUTION	YEAR
BA	Economics	University of Maine at Orono	1980
MBA	Materials and Logistics Management	Michigan State University	1985
Ph.D.	Business Administration	Michigan State University	1993

## EXPERIENCE

RANK/POSITION	DEPARTMENT/DIVISION	INSTITUTION/COMPANY/ ORGANIZATION	PERIOD
Management Consultant		Dialog Systems, Inc. Self-employed E. L. Nichols & Associates, LLC	1985-1987 1987-1998 1998-Present
Graduate Research Assistant	Management Department	Michigan State University	1987-1991
Seminar Faculty and Operations Associate	Purchasing and Supply Chain Management Executive Seminar	Michigan State University	1987-2006
Assistant Professor of Operations Management	Management Information Systems and Decision Sciences Department	The University of Memphis	1992-96
Associate Director	FedEx Center for Cycle Time Research	The University of Memphis	1995-96
Associate Professor of Operations Management	Decision Sciences Area	The University of Memphis	1996-2001
Director	FedEx Center for Supply Chain Management	The University of Memphis	1996-2016
Associate Professor of Supply Chain Management	Marketing and Supply Chain Management Department	The University of Memphis	2001-Present
Director Supply Chain Management Programs	Marketing and Supply Chain Management Department	The University of Memphis	2008-Present
Interim Chair	Marketing and Supply Chain Management Department	The University of Memphis	2022-Present

## HONORS/AWARDS

HONOR/AWARD	INSTITUTION/COMPANY/ORGANIZATION	YEAR
Scholarship Recipient	Purchasing Management Association of Detroit	1988
Sigma Iota Epsilon	Honorary and Professional Management Fraternity	1990
Beta Gamma Sigma	Business Honor Fraternity	1992
New Faculty Research Grant	Fogelman College of Business and Economics, The University of Memphis	1992 & 1993
Pinnacle Award	Fogelman College of Business and Economics, The University of Memphis	1998
Highly Commended Award	<i>Journal of Business and Industrial Marketing</i>	2000
Suzanne Downs Palmer Professorship - Research	Fogelman College of Business and Economics, The University of Memphis	2002

HONOR/AWARD	INSTITUTION/COMPANY/ORGANIZATION	YEAR
TBR Academic Excellence Award (for FedEx Center for SCM)	Tennessee Board of Regents	2003
Founding Fellow	FedEx Institute of Technology	2003
Suzanne Downs Palmer Professorship - Service	Fogelman College of Business and Economics, The University of Memphis	2005
Outstanding Teacher Award	Marketing and SCM Department	2014
Best Paper Award	Society of Information Management (SIM) conference.	2014
Outstanding Teacher Award	Marketing and SCM Department	2016
Outstanding Teacher Award	Marketing and SCM Department	2018
George Johnson Fellow - Teaching	Fogelman College of Business and Economics, The University of Memphis	2021

## TEACHING EXPERIENCE

SUBJECT (indicate Undergraduate (U), Graduate (G), Other)	INSTITUTION
Global Operations Management (G)	The University of Memphis
Introduction to Intermodal Freight Transportation Systems (G)	The University of Memphis/Vanderbilt University
Introduction to Supply Chain Management (U)	The University of Memphis
Logistics Management (U)	The University of Memphis
Materials Management (U, G)	The University of Memphis
Operations Management (U, G)	The University of Memphis
SCM and Electronic Commerce (G)	The University of Memphis
Seminar in Supply Chain Management (G)	The University of Memphis
Supply Chain Operations Management (G)	The University of Memphis
Supply Chain Strategy (U)	The University of Memphis
Supply Management (U, G)	The University of Memphis

## RESEARCH/SCHOLARSHIP/CREATIVE ACTIVITIES

### PUBLICATIONS (authors, title, reference) Include material in press and accepted for publication.

#### Books (authored, edited)

Handfield, Robert B. and Ernest L. Nichols, Jr., Introduction to Supply Chain Management, Prentice Hall, Inc., Upper Saddle River, New Jersey (1998). Foreign language versions have been published by Prentice Hall-Japan, Tokyo (1999), Prentice Hall-Taiwan, (2001), and Prentice Hall-Korea, (2002).

Handfield, Robert B. and Ernest L. Nichols, Jr., Supply Chain Redesign: Transforming Supply Chains Into Integrated Value Systems, Prentice Hall, Inc., Upper Saddle River, New Jersey (2002).

#### Chapters in Books (authored, edited)

Lee, T. E., R. Otondo, B-O. Kim, P. Prasarnphanich, and E. L. Nichols, Jr., "Data Mining for Business Process Reengineering," in Gerald G. Grant (ed.), ERP & Data Warehousing in Organizations: Issues and Challenges. IRMA, Hershey, PA (2003).

#### Refereed journal publications

Monczka, Robert M., Ernest L. Nichols, Jr. and Thomas J. Callahan, "The Value of Supplier Information For Purchasing Decision Making," International Journal of Purchasing and Materials Management, Vol. 28, No. 2, Spring 1992, 20-30.

Retzlaff-Roberts, Donna, Ernest L. Nichols, Jr., and James C. Wetherbe, "Complete, Pareto, and No Inventory: Strategies for Retail Inventory," Cycle Time Research, Vol. 1, No. 1, 1995, 41-61.

Hult, G. Tomas M., Mark N. Frolick, and Ernest L. Nichols, Jr., "Organizational Learning and Cycle Time Issues in the Procurement Process," Cycle Time Research, Vol. 1, No. 1, 1995, 25-39.

Nichols, Ernest L., Jr., Mark N. Frolick, and James C. Wetherbe, "Cycle Time Reduction: An Interorganizational Supply Chain Perspective," Cycle Time Research, Vol. 1, No. 1, 1995, 63-84.

Nichols, Ernest L., Jr., and John C. Taylor, "Sourcing Implications of The North American Free Trade Agreement," International Journal Of Purchasing And Materials Management, Vol. 31, No. 2, Spring 1995, 25-34.

### **Refereed journal publications (continued)**

- Monczka, Robert M., Thomas J. Callahan, and Ernest L. Nichols, Jr. "Predictors of Relationships Among Buying and Supplying Firms," International Journal of Physical Distribution and Logistics Management, Vol. 25, No. 10, 1995, 45-59.
- Nichols, Ernest L., Jr., Donna Retzlaff-Roberts, and Mark N. Frolick, "Reducing Order Fulfillment Cycle Time in an International Supply Chain," Cycle Time Research, Vol. 2, No. 1, 1996, 13-28.
- Nichols, Ernest L., Jr., "Computer Supplies Overnight: Distribution Operations at Daisytek International, Inc.," Cycle Time Research, Vol. 2, No. 1, 1996, 53-58. Hult, G. Tomas M. and Ernest L. Nichols, Jr., "The Organizational Buyer Behavior Learning Organization," Industrial Marketing Management, Vol. 25, No. 3, 1996, 197-207.
- Retzlaff-Roberts, Donna and Ernest L. Nichols, Jr., "Using Computer Simulation To Reduce Supply Chain Cycle Time," Cycle Time Research, Vol. 3, No. 1, 1997, 69-78.
- Nichols, Ernest L., Jr., Judith L. Jarrell and Mark N. Frolick, "Improving Supply Chain Performance for Replacement Parts Distribution," Cycle Time Research, Vol. 4, No. 1, 1998, 43-51.
- Hult, G. Tomas M. and Ernest L. Nichols, Jr., "A Study of Team Orientation in Global Purchasing," Journal of Business and Industrial Marketing, Vol. 14, No. 3, 1999, 194-210.
- Hult, G. Tomas M., Ernest L. Nichols, Jr., Larry C. Giunipero, and Robert F. Hurley "Examining Global Organizational Learning in the Multiple Supply Chains of Users, Buyers, and Suppliers: A Low Versus High Learning Study," Journal of International Marketing, Vol. 8, No. 3, 2000, 64-83.
- Hult, G. Tomas M., Robert F. Hurley, Larry C. Giunipero, and Ernest L. Nichols, Jr., "Organizational Learning in Global Purchasing: A Model and Test of Internal Users and Corporate Buyers," Decision Sciences, Vol. 31, No. 2, 2000, 293-325.
- Hult, G. Tomas M., David J. Ketchum, Jr., and Ernest L. Nichols, Jr., "Development Of A Subjective Measure Of Cycle Time Performance In Organizational Processes," Cycle Time Research, Vol. 6, No. 1, 2000.
- Bush, Alan, J., Denise Smart, and Ernest L. Nichols, Jr., "Pursuing the Concept of Marketing Productivity: A Call to Action," Journal of Business Research, 55, 2002, 343-347.
- Hult, G. Tomas M., David J. Ketchum, Jr. and Ernest L. Nichols, Jr. "An Examination of Cultural Competitiveness and Order Fulfillment Cycle Time Within Supply Chains," Academy of Management Journal, Vol. 45, No. 3, 2002, 577-586.
- Hult, G. Tomas M., David J. Ketchum, Jr., and Ernest L. Nichols, Jr., "The Effects of Learning Climate on Knowledge Development and Cycle Time in Supply Chains," Journal of Operations Management, Vol. 21, Issue 5, 2003, 541-556.
- Handfield, Robert B. and Ernest L. Nichols, Jr., "Key Issues in Global Supply Base Management," Industrial Marketing Management, 33, 2004, 29-35.
- Hennington, Amy; Janz, Brian; Amis, John; and Nichols, Ernest (2009) "Information Systems and Healthcare XXXII: Understanding the Multidimensionality of Information Systems Use: A Study of Nurses' Use of a Mandated Electronic Medical Record System," Communications of the Association for Information Systems: Vol. 25, Article 25.
- Allen, D., M. Amini, B. Janz, E. Nichols and Racer, M. "The Human Supply Chain: Mapping and Modeling the Flow of Human Capital for Navy "Seabees," Volume 2013 (2013), Article ID 175961, Journal of Supply Chain and Customer Relationship Management.
- Janz, B., Meek, T., Nichols, Jr., E. L., and Ogelsby, J., "How Buckman's Value Stream Initiative Re-Visioned IT for Value," MIS Quarterly Executive, 15(3) September 2016, 215-229.

### **Refereed conference publications**

- Callahan, Thomas J., John Richard, Ernest L. Nichols, Jr. and Robert M. Monczka, "Buyer's Ethics and Buyer-Supplier Relationships," Decision Sciences Institute 1991 Midwest Conference Proceedings, 1991.
- Callahan, Thomas J., Ernest L. Nichols, Jr. and Robert M. Monczka, "The Effects of No Dependence, Low Dependence, and High Dependence on Interorganizational Relationships," Decision Sciences Institute 1991 National Conference Proceedings, November 1991.
- Nichols, Ernest L., Jr., "North American Free Trade Agreements And The Firm: A Logistics Perspective On Supplier, Manufacturing, and Distribution Center Location," Decision Sciences Institute 1992 National Conference Proceedings. November 1992, 3:1760.
- Nichols, Ernest L., Jr., "North American Free Trade Agreement And Total Cost Logistics," National Association of Purchasing Management 78th Annual International Conference Proceedings, May 1993, 189-194.
- Nichols, Ernest L., Jr., "The Potential Effects of the North American Free Trade Agreement on Manufacturing Plant and Distribution Center Locations," Decision Sciences Institute 1993 National Conference Proceedings, November 1993.
- Nichols, Ernest L., Jr., "Supplier Location Implications of the North American Free Trade Agreement," Decision Sciences Institute 1994 National Conference Proceedings, November 1994.
- Monczka, Robert M., Ernest L. Nichols, Jr. and Robert B. Handfield, "Information Systems, Technology, Procurement And Supply Chain Management: A View To The Future," National Association of Purchasing Management 1995 International Conference Proceedings, May 1995, 156-160.
- Nichols, Ernest L., Jr. and Michael E. Heberling, "Current Environmental Practices and Purchasing," National Association of Purchasing Management 1995 International Conference Proceedings, May 1995, 6-9.

### **Refereed conference publications (continued)**

Handfield, Robert B., Ernest L. Nichols, Jr., and Gary L. Ragatz, "The Global Procurement and Supply Chain Benchmarking Initiative: An Update On Recent Results," Decision Sciences Institute 1995 National Conference Proceedings, November 1995.

Nichols, Ernest L., Jr., "Cycle Time Reduction: A Procurement Perspective," National Association of Purchasing Management 1996 International Conference Proceedings, May 1996.

Retzlaff-Roberts, Donna and Ernest L. Nichols, Jr., "An Empirical Simulation Study of Customer Fulfillment Time," Decision Sciences Institute 1996 National Conference Proceedings, November 1996.

Nichols, Ernest L., Jr., and F. Michael Babineaux, "Supply Chain Management Education and Training at FedEx: Two Years and 200 Hours Later," Institute for Supply Management 2003 International Conference Proceedings, May 2003.

Janz, B.D. and Nichols, E.L., "Meeting the Demand for IT Employees: Can Career Choice Be Managed?" Association for Computing Machinery's Special Interest Group on Computer Personnel Research, Vancouver, Canada, May, 2010.

Hartley, Janet, Ken Peterson, and Ernest Nichols, "A Process View of Supply Network Collaboration," Production Operations Management Society (POMS) Annual Conference, Denver, Colorado, May 2010

Janz, B., Meek, T., Nichols, Jr., E. L., and Ogelsby, J., "Re-Visioning IT for Value: The Value Stream Initiative at Buckman," Proceedings of the Society of Information Management Conference, Denver, CO, November 2014.

### **Non-refereed publications**

Nichols, Ernest L., Jr. and Robert M. Monczka, "Information Technologies and Purchasing," NAPM Insights, October 1994, 29-31 (Invited Article).

Nichols, Ernest L., Jr., "Tackling Tasks with Technology," Purchasing Today, August 1996, 32-33 (Invited Article).

Nichols, Ernest L., Jr., "It's About Time!" Purchasing Today, November 1996, 29-31 (Invited Article).

Janz, Brian, Ernest L. Nichols, Jr., and Jason Keen, "Meeting the Demand for IT Employment: Can Career Choice by Managed?" A white paper commissioned by Cook Systems International, June 2008.

Garrick, Jim and Ernest L. Nichols, Jr., "A Review and Discussion of Marketing as the Corporate Integrator in a Customer Value Centric Enterprise," A white paper developed for FedEx Services, October 2008.

Moncka, Carter, Hartley, Markham, Nichols, Peterson and Trent, *Collaboration across the Extended Value Chain*, CAPS Research, Tempe, Arizona (2013).

Moncka, Carter, Hartley, Markham, Nichols, Peterson and Trent, *Implementing Value Chain Collaboration – Case Study Findings*, CAPS Research, Tempe, Arizona (2013).

Moncka, Carter, Hartley, Markham, Nichols, Peterson and Trent, *Emerging Global Supply Strategies*, CAPS Research, Tempe, Arizona (2014).

Brown, K.D., Nichols, E.L., and Chang, C.F. Improving pharmaceutical supply chain security: The costs and benefits of global standards. A report prepared for the Asian-Pacific Economic Corporation (APEC) Business Advisory Council. Memphis, Tennessee: The University of Tennessee Health Science Center (2015).

## **PRESENTATIONS (authors, title, reference)**

### **INVITED PRESENTATIONS**

#### **Conferences (\* indicates refereed presentation)**

\*John C. Taylor, Ernest L. Nichols, Jr. and David J. Closs, "The North American Free Trade Agreement: A Theory and Simulation of the Manufacturing Location and Logistics Implications of Free Trade," Academy of International Business 1994 Annual Meeting. (Competitively reviewed paper) Boston, MA, November 1994.

\*Nichols, Ernest L., Jr., Robert M. Monczka and Robert B. Handfield, "Information Systems, Technology, Procurement And Supply Chain Management: A View To The Future," National Association of Purchasing Management 1995 International Conference, Anaheim, CA, May 1995.

\*Monczka, Robert M., Ernest L. Nichols, Jr. and Robert B. Handfield, "The Global Procurement and Supply Chain Benchmarking Initiative," National Association of Purchasing Management 1995 International Conference, Anaheim, CA, May 1995.

\*Nichols, Ernest L., Jr., "Current Environmental Practices and Purchasing," National Association of Purchasing Management 1995 International Conference, Anaheim, CA, May 1995.

\*Handfield, Robert B., Ernest L. Nichols, Jr. and Gary L. Ragatz, "The Global Procurement and Supply Chain Benchmarking Initiative: An Update On Recent Results," Decision Sciences Institute 1995 National Conference, Boston, MA, November 1995.

\*Nichols, Ernest L., Jr., "Cycle Time Reduction: A Procurement Perspective," National Association of Purchasing Management 1996 International Conference, Chicago, IL, April 1996.

**Conferences (\* indicates refereed presentation) (continued)**

Nichols, Ernest L., Jr., "It's About Time," First Annual Tennessee Conference on Biomedical Engineering: "Engineering the Future of Healthcare in Tennessee," Memphis, TN, April 1998.

\*Nichols, Ernest L., Jr., Brian D. Janz, Robert B. Handfield and Robert J. Trent, "Mutually Beneficial Approaches to Academic/Industry Collaboration," Decision Sciences Institute 2000, National Conference, Orlando, FL, November 2000.

\*Nichols, Ernest L., Jr., and F. Michael Babineaux, "Supply Chain Management Education and Training at FedEx: Two Years and 200 Hours Later," Institute for Supply Management 2003 International Conference, Nashville, TN, May 2003.

**Other (universities/industry)**

Nichols, Ernest L., Jr., "Supplier Certification," National Association of Purchasing Management-Memphis, Memphis, TN, January 1994.

Nichols, Ernest L., Jr., "Certified Purchasing Manager Examination Review," National Association of Purchasing Management-Memphis, Memphis, TN, February 1994.

Nichols, Ernest L., Jr., "Conducting Supplier Surveys," National Association of Purchasing Management-Memphis, Memphis, TN, March 1994.

Nichols, Ernest L., Jr., "Supplier Facility Inspection Visits," National Association of Purchasing Management-Memphis, Memphis, TN, April 1994.

Nichols, Ernest L., Jr., "Warehousing vs. Hub Distribution," 1994 Air Cargo Shippers Conference. Moderator and panel discussant Memphis, TN, October 1994.

Nichols, Ernest L., Jr., "Cycle Time Reduction," Michigan State University Purchasing and Materials Management Executive Seminar, East Lansing, MI, June 1995.

Nichols, Ernest L., Jr., "International Logistics: Gaining A Competitive Advantage Through Cycle Time Reduction," The University of Memphis Executive Seminar -- Global Logistics: Are You Ready for The Challenge, Memphis, TN February 1996.

Nichols, Ernest L., Jr., "Cycle Time Reduction and the FedEx Center for Cycle Time Research," Council of Logistics Management -- Memphis Roundtable, Memphis, TN, March 1996.

Nichols, Ernest L., Jr., "Cycle Time Reduction: Critical Success Factors and Lessons Learned," FedEx Center for Cycle Time Research Customer Forum, Tucson, AZ, April 1996.

Nichols, Ernest L., Jr., "Cycle Time Reduction in Procurement: A Best Practices Workshop," Michigan State University Purchasing and Materials Management Executive Seminar, East Lansing, MI, June 1996.

Nichols, Ernest L., Jr., "Principles of Cycle Time Reduction," FedEx Automotive Group, Memphis, TN, August 1996.

Nichols, Ernest L., Jr., "Cycle Time Reduction and the FedEx Center for Cycle Time Research," Ford Motor Company, Memphis, TN, November 1996. (FedEx Center for Cycle Time Research Project)

Nichols, Ernest L., Jr., and Brian D Janz "Cycle Time Reduction Project Findings and Recommendations," Management Group, SCI Systems, Inc., Huntsville, AL., December 1996. (FedEx Center for Cycle Time Research Project)

Nichols, Ernest L., Jr., "Cycle Time Reduction and the FedEx Center for Cycle Time Research," American Society for Quality Control, Memphis, TN, December 1996.

Nichols, Ernest L., Jr., "Cycle Time Reduction and THE MED," Board of Directors of the Regional Medical Center at Memphis (THE MED), Memphis, TN, January 1997.

Nichols, Ernest L., Jr., "Cycle Time Reduction and the FedEx Center for Cycle Time Research," American Production and Inventory Control Society, Memphis, TN, February 1997.

Nichols, Ernest L., Jr., "Cycle Time Reduction", Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 1997.

Nichols, Ernest L., Jr., "Cycle Time Reduction and Benchmarking," Department of Veterans Affairs (VA) National Logistics Management Training Symposium, Orlando, FL, August 1997.

Nichols, Ernest L., Jr. and Brian D Janz, "Review of Veteran Benefits Administration's Compensation and Pension Processing BPR Initiative," Department of Veterans Affairs (VA), Presentation to Assistant Secretary Duffy and the C&P Review Team, Memphis, TN, August 1997. (FedEx Center for Cycle Time Research Project)

Nichols, Ernest L., Jr. and Brian D Janz, "Review of Veteran Benefits Administration's Compensation and Pension Processing BPR Initiative," Department of Veterans Affairs (VA), Presentation to Undersecretary Lemons and VA Executive Management Group, Washington, DC, September 1997. (FedEx Center for Cycle Time Research Project)

Nichols, Ernest L., Jr., "It's About Time," 1997 Urban Workshop of the Louisville Chamber of Commerce, Memphis, TN, October 1997.

Nichols, Ernest L., Jr. and Robert B. Handfield, "Vitro Supply Chain Management Educational Program Module 2: Integrated Supply Chain Management," Vitro Corporation, Monterrey, N.L., Mexico, February 1998.

## **Other (universities/industry) (continued)**

- Nichols, Ernest L., Jr., "Compensation and Pension Claims Process Cycle Time Reduction Survey (Best Practices) Briefing," Department of Veterans Affairs (VA), Presentation to Undersecretary Thompson and VBA Executive Management Group, Washington, DC, January 1998. (FedEx Center for Cycle Time Research Project)
- Nichols, Ernest L., Jr. and Brian D Janz, "Vitro Supply Chain Management Educational Program Module 4: Process Improvement and Cycle Time Reduction" Vitro Corporation, Monterrey, N.L., Mexico, February 1998.
- Nichols, Ernest L., Jr., "It's About Time," Presentation to Dr. Bruce Steinhauer (CEO) and Operating Management Group of the Regional Medical Center at Memphis (THE MED), Memphis, TN, April 1998.
- Nichols, Ernest L., Jr., "Reducing Cycle Time in Logistics Processes," Continental Traffic Services, Inc. Seminar, Memphis, TN, May 1998.
- Nichols, Ernest L., Jr., "Cycle Time Reduction in Strategic Sourcing Activities," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 1998.
- Nichols, Ernest L., Jr., "Supply Chain Management and the Global Procurement and Supply Chain Benchmarking Initiative," National Association of Purchasing Management-Memphis, Memphis, TN, September 1998.
- Nichols, Ernest L., Jr., "Managing Inventory Across the Organization and the Supply Chain," The Concours Group, Dallas, TX, November 1998.
- Nichols, Ernest L., Jr., "FedEx Center for Cycle Time Research and Cycle Time Reduction," The Traffic Club of Memphis, Memphis, TN, February 1999.
- Nichols, Ernest L., Jr., "Improving Cycle Time Performance in Organizational Processes," Managing in Technology Organizations Management Education Program (A joint program of Katz Graduate School of Business at the University of Pittsburgh and the Graduate School of Industrial Engineering at Carnegie Mellon University.), Pittsburgh, PA (via videoconference), March 1999.
- Nichols, Ernest L., Jr., "Supply Chains and their Management," Guest presentation to MKTG 7230/ISDS 7665 Electronic Commerce Class, Fogelman College, Memphis, TN, March 1999.
- Nichols, Ernest L., Jr., "Careers in Higher Education," Annual Career Day Program, Altruria Elementary School, Bartlett, TN, March 1999.
- Nichols, Ernest L., Jr., "The Supply Side of Supply Chain Management," Management Information Systems Research Center, University of Minnesota, Minneapolis, MN, May 1999.
- Nichols, Ernest L., Jr., "Effective Practices: Cycle Time Reduction in Supply Chain Processes," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 1999.
- Nichols, Ernest L., Jr., "Results and Recommendations from the FedEx Center for Cycle Time Research's FedEx SS&S Supply Chain Study," FedEx SS&S Vice President and Staff, Memphis, TN, October, 1999.
- Nichols, Ernest L., Jr., "FedEx Center for Cycle Time Research and Cycle Time Reduction," Federal Executives Association of the Memphis Metropolitan Area, Memphis, TN, October 1999.
- Nichols, Ernest L., Jr., "Results and Recommendations from the FedEx Center for Cycle Time Research's FedEx SS&S Supply Chain Study," FedEx SS&S Managing Directors Group, Memphis, TN, November, 1999.
- Nichols, Ernest L., Jr., "The FedEx Center for Cycle Time Research and the Memphis/Shelby County Criminal Justice Project," Memphis Shelby County Crime Commission Board of Directors, Memphis, TN, April 2000.
- Nichols, Ernest L., Jr., "The FedEx Center for Cycle Time Research and SCM," Alliance for Business Excellence, Memphis, TN, May 2000.
- Nichols, Ernest L., Jr., "Careers in Higher Education," Annual Career Day Program, Altruria Elementary School, Bartlett, TN, March 2000.
- Nichols, Ernest L., Jr., "Effective Practices Supply Chain Integration Practices: Cycle Time Reduction," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 2000.
- Nichols, Ernest L., Jr., "Memphis/Shelby County Criminal Justice Project – Phase I Preliminary Findings and Recommendations," Mayor Rout, County Commissioners and Memphis/Shelby County Criminal Justice Leadership Group, Memphis, TN, June 2000.
- Nichols, Ernest L., Jr., "Memphis Housing Authority (MHA) Central Warehouse Operations Study Final Report," MHA Executive Management Group, Memphis, TN, June 2000.
- Nichols, Ernest L., Jr., "Memphis/Shelby County Criminal Justice Project – Phase I Final Report," County Commissioners and Memphis/Shelby County Criminal Justice Leadership Group, Memphis, TN, October 2000.
- Amini, Mohammad, M., Ernest L. Nichols, Jr., Brian D. Janz, and Carol Bienstock, "FedEx Worldwide Electronic Solutions (WWeS) Customer Engagement Process Review Final Report," FedEx WWeS Management Group, Collierville, TN, March 2001.
- Nichols, Ernest L., Jr. and Carol Bienstock, "The SCM Initiative at The University of Memphis," Memphis Roundtable – Council of Logistics Management, Memphis, TN, May 2001.
- Nichols, Ernest L., Jr., "Cycle Time Reduction in VA Claims Processing," Briefing for Anthony J. Principi, Secretary of the Department of Veterans Affairs, Washington, DC, May 2001.

## **Other (universities/industry) (continued)**

- Nichols, Ernest L., Jr., "Cycle Time Reduction in VA Claims Processing," VA Claims Processing Task Force, Washington, DC, May 2001.
- Nichols, Ernest L., Jr., "Effective Practices Supply Chain Integration Practices: Cycle Time Reduction," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 2001.
- Nichols, Ernest L., Jr., "Careers in Higher Education," Annual Career Day Program, Altruria Elementary School, Bartlett, TN, March 2002.
- Nichols, Ernest L., Jr., "Lean Supply Chain Management," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 2002.
- Nichols, Ernest L., Jr., "The SCM Initiative at the University of Memphis and the Center for Supply Chain Management," Educational Program of the Mid-South Regional Roundtable – Council of Logistics Management, Memphis, TN, February 2003.
- Nichols, Ernest L., Jr., "The Center for Supply Chain Management and Opportunities to Improve Emergency Department Performance at THE MED," Executive Management Group of the Regional Medical Center at Memphis (THE MED) and representatives of the Robert Wood Johnson Foundation, Memphis, TN, March, 2003.
- Nichols, Ernest L., Jr., "Lean Supply Chain Management," Michigan State University Purchasing and Supply Chain Management Executive Seminar, East Lansing, MI, June 2003.
- Nichols, Ernest L., Jr., "SCM and Memphis," Rhodes College Regional Economic Educational Program, Memphis, TN, June 2003.
- Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management and the FedEx Institute of Technology," The University of Memphis Administrative Retreat, Memphis, TN, November 2003.
- Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," FedEx Institute of Technology Grand Opening, Memphis, TN, November 2003.
- Nichols, Ernest L., Jr., "Supply Chain Management and the Fogelman College," Fogelman College Focus Group, Memphis, TN, November 2003.
- Nichols, Ernest L., Jr., "The University of Memphis Supply Chain Management Initiative," Uniport Board Meeting, Memphis, TN, February 2004.
- Nichols, Ernest L., Jr., "Key Opportunities in Supply Chain Management," Buckeye Technologies Annual Purchasing and Logistics Meeting, Memphis, April 2004.
- Nichols, Ernest L., Jr., "The Opportunities and Challenges of Supply Chain Management," Memphis Chapter of the Project Management Institute, Memphis, TN, June 2004.
- Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2004.
- Nichols, Ernest L., Jr., "Supply Chain Management Overview," Industrial Asset Management Council Professional Forum, Memphis, TN, September 2004.
- Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," FedEx Institute of Technology Anniversary Program, Memphis, TN, November 2004.
- Nichols, Ernest L., Jr., "FedEx Institute of Technology," Memphis Regional Chamber's Regional Logistics Council Rollout Meeting, Memphis, TN, November 2004.
- Nichols, Ernest L., Jr., "Global Supply Chain Management," Wang CIBER Advisory Council Meeting, The University of Memphis, TN, November 2004.
- Nichols, Ernest L., Jr., "Logistics Workforce Development Taskforce Update," Memphis Regional Chamber's Regional Logistics Council Meeting, Memphis, TN, April 2005.
- Nichols, Ernest L., Jr., "Perspectives on Supply Chain Management," AutoZone Corporation Supply Chain Executive Management Team, Memphis, May 2005.
- Nichols, Ernest L., Jr., "Lean Supply Chain Management," Purchasing and Supply Chain Management Executive Seminar, Michigan State University, East Lansing, MI, June 2005.
- Nichols, Ernest L., Jr., "Lean Supply Chain Management," Kerr-McGee Strategic Sourcing and Supplier Relationship Management Program, Michigan State University, East Lansing, MI, June 2005.
- Nichols, Ernest L., Jr., "Supplier Relationship Management," Kerr-McGee Strategic Sourcing and Supplier Relationship Management Program, Michigan State University, East Lansing, MI, June 2005.
- Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2005.
- Nichols, Ernest L., Jr., "SCM and Purchasing," MBA Program, Michigan State University, East Lansing, MI, September 2005 (Two presentations via U of M distance learning).

### **Other (universities/industry) (continued)**

Nichols, Ernest L., Jr., "FedEx Center for SCM," AutoZone Corporation, Memphis, TN, September 2005.

Nichols, Ernest L., Jr., "SCM and Lean," AutoZone Corporation, Memphis, TN, September 2005.

Nichols, Ernest L., Jr., "FedEx Center for SCM and SCM at the University of Memphis," Dyersburg Chamber of Commerce, Dyersburg, TN, September 2005.

Nichols, Ernest L., Jr., "Workforce Development Issues," Memphis Regional Chamber's Regional Logistics Council Meeting, Collierville, TN, November 2005.

Nichols, Ernest L., Jr., "FedEx Center for SCM and SCM at the University of Memphis," Northwest Tennessee Regional Port Authority, Memphis, TN, November 2005.

Nichols, Ernest L., Jr., "The FedEx Center for SCM and SCM Research Opportunities," College of Engineering Cyber College Colloquium, University of Arkansas at Little Rock, Little Rock, AR, November 2005 (via U of M distance learning).

Nichols, Ernest L., Jr., "Lean SCM Issues," AutoZone Corporation, Lexington, TN, December 2005.

Nichols, Ernest L. Jr. and Brian Janz, "AutoZone Lean SCM Assessment Project Overview," AutoZone Corporation Executive Management Team, Memphis, January 2006.

Nichols, Ernest L., Jr., "SCM Basics, Lean Overview, Time Matters, and Inventory Issues," Ukrainian Business Leaders, Memphis, TN, January 2006.

Nichols, Ernest L., Jr., and James Garrick, "Lean SCM Practices at AutoZone," Ukrainian Business Leaders, Memphis, TN, January 2006.

Nichols, Ernest L., Jr., "SCM Practices," Medtronic Sofamor Danek Executive Team, Memphis, TN, January 2006.

Nichols, Ernest L. Jr. and Brian Janz, "AutoZone Lean SCM Assessment Project: Final Report," AutoZone Corporation Executive Management Team, Memphis, March 2006.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," Navy and University of Memphis Administrators, Memphis, TN, March, 2006.

Nichols, Ernest L., Jr., "Supply Chains and Supply Chain Management," Bailian SCM Management Group, Memphis, TN, May 2006.

Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Strategic Purchasing and SCM," Raytheon Technical Services Company, Orlando, FL, May 2006.

Nichols, Ernest L., Jr., "Lean Supply Chain Management," Purchasing and Supply Chain Management Executive Seminar, Michigan State University, East Lansing, MI, June 2006.

Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2006.

Nichols, Ernest L., Jr., "Best Practices in Supply Chain Management," Navy Personnel SCM Group via teleconference, July 2006.

Nichols, Ernest L., Jr., "Supply Chain Performance Measurement," Buckman Laboratories Global Supply Chain Conference, Memphis, TN, September 2006.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," Healthcare Research Summit, Memphis, TN, October 2006.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," FedEx Customer Support Team, Memphis, TN, November, 2006.

Janz, Brian D, Amy Hennington, John Amos and Ernest L. Nichols, Jr., "Technology Adoption and Use Characteristics: An Investigation of Methodist Le Bonheur EMR Experiences," Methodist Technology Steering Committee, Memphis, TN, November 2006.

Nichols, Ernest L., Jr., "Supply Chains and Supply Chain Management," Bailian Executive Management Group, Memphis, TN, November 2006.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," Canadian Government Group, Memphis, TN, December, 2006.

Janz, Brian D, Amy Hennington, John Amis and Ernest L. Nichols, Jr., "Technology Adoption and Use Characteristics: An Investigation of Methodist Le Bonheur EMR Experiences," Methodist Executive Group, Memphis, TN, January 2007.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," School of Engineering Faculty, Mississippi State University, Starkville, MS, January 2007.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," FedEx International Technologies Group, January 2007.

Nichols, Ernest L., Jr., "Supply Chains and Supply Chain Management," Franklin Institute, Mississippi State University, Starkville, MS, January 2007.



### **Other (universities/industry) (continued)**

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management and Perspectives on Supply Chain Management," Institute of Management Accountants – Memphis, Memphis, TN, February 2007.

Amini, M.M., M. Racer, B. Janz, D. Allen, and E. Nichols, "Value-Stream Mapping and Simulation Modeling of Street-to-Fleet Supply Chain," The Navy Manpower Planning Command Summit, Millington, TN, March, 2007.

Nichols, Ernest L., Jr., "Supply Chains Management Basics," Dyersburg State Community College Leadership Team, Covington, TN, April 2007.

Nichols, Ernest L., Jr., "Improving Supply Chain Performance," Buckman Laboratories Executive Group, Memphis, TN, April 2007.

Nichols, Ernest L., Jr., "Supply Chain Management and the Rural Economy," MidSouth Economic & Business Development Summit, Dyersburg, TN, May 2007.

Nichols, Ernest L., Jr., "Supply Chains and Supply Chain Management," Bailian Executive Program, Memphis, TN, May 2007.

Nichols, Ernest L., Jr., "Lean Supply Chain Management," Bailian Executive Program, Memphis, TN, May 2007.

Amini, M., M. Racer, B. Janz, D. Allen, E. Nichols, D. Cashbaugh, and T. Blackstone, "Simulation Modeling and Analysis of "Street-to-Fleet" Supply Chain: The Builder Community," Seventh Annual Navy Workforce Research and Analysis Conference, Washington DC, May, 2007.

Nichols, Ernest L., Jr., "Perspectives on Supply Chain Management," Managing "Human" Supply Chains Conference, Memphis, TN, June 2007.

Nichols, Ernest L., Jr., "Understanding the Criminal Justice Supply Chain," Managing "Human" Supply Chains Conference, Memphis, TN, June 2007.

Amini, M., M. Racer, B. Janz, D. Allen, E. Nichols, D. Cashbaugh, and T. Blackstone, "The "Street- to-Fleet" Supply Chain for Sailors: Simulation Modeling to Address Challenges in the Navy's Manpower Recruitment and Development," Managing "Human" Supply Chains Conference, Memphis, TN, June, 2007.

Nichols, Ernest L., Jr., "Supply Chains and Supply Chain Management," Bailian Executive Management Group, Memphis, TN, June 2007.

Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2007.

Nichols, Ernest L., Jr., "Lean Supply Chain Management," Joint Institute of Management Accountants – Memphis and Tennessee Society of Certified Public Accountants, Memphis, TN, November 2007.

Nichols, Ernest L., Jr. and Jim Garrick, "Financial Benefits of a "Lean" Supply Chain" Memphis Multi Modal Conference, Memphis World Trade Club, Memphis, TN, March 2008.

Nichols, Ernest L., Jr., "Introduction to Lean," FedEx Services Lean Education Program, Collierville, TN, April 2008.

Nichols, Ernest L., Jr., "FedEx Center for Supply Chain Management," Infrastructure Analysis and Strategy Division, U.S. Department of Homeland Security Management Team, Memphis, TN, April 2008.

Nichols, Ernest L., Jr., "Lean Supply Chain Management," Keynote Presentation to American Hardware Manufacturers Association (AHMA) Hardlines Technology Forum, Memphis, TN, April 2008.

Nichols, Ernest L., Jr., "Undergraduate SCM Program Update," Marketing and Supply Chain Management Department Advisory Board Meeting, Memphis, TN, April 2008.

Nichols, Ernest L., Jr. and G. Tomas M. Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2008.

Nichols, Ernest L., Jr., "Surveying Supply Chain Challenges," Council of Supply Chain Management Professionals (CSCMP) Annual Global Conference 2008, Denver, CO, October 2008.

Nichols, Ernest L., Jr., "SCM Challenges," Traffic Club of Memphis, Memphis, TN, October 2008.

Nichols, Ernest L., Jr., "Supply Chain Management Academic Programs in the Fogelman College of Business and Economics," Delegation from Three Gorges University, Peoples Republic of China, Memphis, TN, October 2008.

Nichols, Ernest L., Jr., "Global SCM – Transportation Practices," Thomas & Betts Management Team, Memphis, TN, December 2008.

Nichols, Ernest L., Jr., "Global SCM – Supply Management Practices," Thomas & Betts Management Team, Memphis, TN, December 2008.

### **Other (universities/industry) (continued)**

Nichols, Ernest L., Jr., “Global SCM Initiative Supply Management Project,” Thomas & Betts Corporation Supply Management Council, Memphis, TN, January 2009.

Nichols, Ernest L., Jr., “Global SCM Initiative Transportation Project,” Thomas & Betts Corporation Transportation Council, Memphis, TN, January 2009.

Nichols, Ernest L., Jr., “Supply Management Opportunities for Improvement,” Thomas & Betts Corporation Supply Management Council, Memphis, TN, February 2009.

Nichols, Ernest L., Jr., “Transportation Costs,” Thomas & Betts Corporation Transportation Council, Memphis, TN, February 2009.

Nichols, Ernest L., Jr., “FedEx Center Overview and Perspectives on SCM,” Technicolor Management Team, Memphis, TN, April 2009.

Nichols, Ernest L., Jr., “Supply Management and Commodity Sourcing Strategy Development,” Thomas & Betts Corporation Supply Management Council, Memphis, TN, May 2009.

Nichols, Ernest L., Jr., “Transportation Opportunities for Improvement,” Thomas & Betts Corporation Transportation Council, Memphis, TN, May 2009.

Nichols, Ernest L., Jr., “FedEx Center Overview and Perspectives on SCM,” Advanced MBA Program Faculty and Students, California State University – Long Beach, Memphis, TN, June 2009.

Nichols, Ernest L., Jr. and G. Tomas M. Hult, “Global Supply Chain Management,” A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, The University of Memphis, Memphis, TN, June 2009.

Nichols, Ernest L., Jr., “Supply Chain Management and the University of Memphis,” International Paper Transportation Management Team, Memphis, TN, August 2009.

Nichols, Ernest L., Jr., “Supply Chain Management at the University of Memphis,” NAPM – Memphis, Memphis, TN, October 2009.

Nichols, Ernest L., Jr., “Supply Chain Management at the University of Memphis,” Memphis Bioworks Business Association, Memphis, TN, November 2009.

Nichols, Ernest L., Jr., “Global SCM Initiative Supply Management Project Final Report,” Thomas & Betts Corporation Executive Management Group, Memphis, TN, November 2009.

Nichols, Ernest L., Jr., “Global SCM Initiative Supply Management Project Final Report,” Thomas & Betts Supply Management Council, Memphis, TN, November 2009.

Nichols, Ernest L., Jr. and Anthony Ross, “Global Supply Chain Management,” A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered through the Wang Center for International Business, University of Memphis, Memphis, TN, June 2010.

Nichols, Ernest L., Jr. and Sunil Sheoran, “Getting the Supply Chain Basics Right,” Global Logistics Program, Northwestern University, Evanston, IL, June, 2010.

Nichols, Ernest L., Jr. and Aaron Gellman, “What you would like your CEO and CFO to know about SCM,” Global Logistics Program, Northwestern University, Evanston, IL, June, 2010.

Nichols, Ernest L., Jr. and Sunil Sheoran, “Integrated Supply Planning and Management,” Global Logistics Program, Northwestern University, Evanston, IL, June, 2010.

Nichols, Ernest L., Jr., “FedEx Center for SCM and SCM Basics,” FedEx Institute of Technology Researchers Group, University of Memphis, Memphis, TN, May 2011.

Nichols, Ernest L., Jr. and Tomas Hult, “Global Supply Chain Management,” A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Wang Center for International Business, University of Memphis, Memphis, TN, June 2011.

Nichols, Ernest L., Jr. and Hongjun Song, “FedEx Center for Supply Chain Management,” Foreign Economic Fair, Jaingyin, Jiangsu, China, October, 2011.

Nichols, Ernest L., Jr. and Hongjun Song, “University of Memphis FedEx Center for SCM Chinese Institute: Opportunities for Cooperation,” Foreign Economic Fair, Jaingyin, Jiangsu, China, October, 2011.

Nichols, Ernest L., Jr., “Supply Chain Management at the University of Memphis,” SCM Program Awareness “Mixer”, University of Memphis, Memphis, TN, November 2011.

Mohler, Andrew and Ernest L. Nichols, Jr., “The VSI Initiative: Our Journey to Continuous Improvement,” Memphis Chapter of the American Society for Quality, Memphis, TN, November, 2011.

**Other (universities/industry) (continued)**

- Nichols, Ernest L., Jr., "Lean SCM Overview," Council of Supply Chain Management Professionals (CSCMP) / FedEx Center for SCM Educational Program, University of Memphis, Memphis, TN, March 2012.
- Nichols, Ernest L., Jr., "SCM at the University of Memphis," APICS Memphis, Memphis, TN, April 2012.
- Nichols, Ernest L., Jr., "SCM at the University of Memphis," Transload Distribution Association National Conference, Memphis, TN, April 2012.
- Nichols, Ernest L., Jr., "Air Cargo Transportation," The Freight Transportation Leadership Academy, University of Memphis, Memphis, TN May 2012.
- Nichols, Ernest L., Jr. and Tomas Hult, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Wang Center for International Business, University of Memphis, Memphis, TN, June 2012.
- Nichols, Ernest L., Jr., "Air Cargo Transportation," The Freight Transportation Leadership Academy, University of Memphis, Memphis, TN, September 2012
- Nichols, Ernest L., Jr., "FedEx Center for SCM and Opportunities for Cooperation," Representative from Tsinghua University, University of Memphis, Memphis, TN, September 2012.
- Nichols, Ernest L., Jr., "The Benefits of SCM Internships," APICS Memphis, Memphis, TN, April 2013.
- Nichols, Ernest L., Jr., "SCM Talent Management and the University of Memphis," Council of Supply Chain Management Professionals (CSCMP) / FedEx Center for SCM Educational Program, Memphis, TN, April 2013.
- Nichols, Ernest L., Jr., "SCM at the University of Memphis," Institute of Supply Management (ISM) - Memphis, Memphis, TN, September 2013.
- Nichols, Ernest L., Jr., "Air Cargo Transportation," The Freight Transportation Leadership Academy, University of Memphis, Memphis, TN April 2013.
- Nichols, Ernest L., Jr. and Anthony Ross, "Global Supply Chain Management," A two-day Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Wang Center for International Business, University of Memphis, Memphis, TN, June 2013.
- Nichols, Ernest L., Jr., "Supply Chains and SCM," one-day training program for the Mississippi Department of Education, Olive Branch, MS, June 2013.
- Nichols, Jr. E. L., "SCM at the University of Memphis: An Update," APICS Memphis, TN, April 2014
- Nichols, Jr., E. L., "SCM and Memphis," Tsinghua University (PRC) Executive Education Program, Memphis, TN, June 2014
- Nichols, Jr., E. L., and Hult, T., "Global Supply Chain Management," Two-day Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Wang Center for International Business, University of Memphis, Memphis, TN, June 2014
- Nichols, Jr. E. L., "SCM at the University of Memphis," Alliance for Business Excellence (ABE), Milwaukee, WI, September 2014
- Nichols, Jr. E. L., "SCM at the University of Memphis: An Update," Institute of Supply Management (ISM) - Memphis, Memphis, TN, September 2014
- Nichols, Jr., E. L., "Supply Chains, Supply Chain Management and Memphis," Coventry University (UK) Leadership Program, Memphis, TN, September 2014
- Nichols, Jr., E. L., "Supply Chain Management and Memphis," Coventry University (UK) Leadership Program, Memphis, TN, September 2014
- Brown, K.D., Nichols, E.L., and Chang, C.F., "Improving pharmaceutical supply chain security: The costs and benefits of global standards" Asian-Pacific Economic Corporation (APEC) Business Advisory Council, Memphis, TN, January 2015
- Nichols, Jr. E. L., "SCM at the University of Memphis: An Update," APICS Memphis, TN, March 2015
- Nichols, Jr. E. L., "The Supply Chain Management Opportunity," Sig Ep Fraternity, Memphis, TN, April 2015
- Nichols, Jr., E. L., "Air Cargo Transportation," The Freight Transportation Leadership Academy, Memphis, TN, May 2015

**Other (universities/industry) (continued)**

Nichols, Jr., E. L., and Hult, T., "Global Supply Chain Management," Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Center for International Business, Georgia State University, Atlanta, GA, June 2015

Nichols, Jr., E. L., "Evolution of Quality Management and Continuous Improvement Practices and FedEx QDM Initiative," FedEx QDM Program, Memphis, TN, January - February 2016

Nichols, Jr. E. L., "SCM at the University of Memphis: An Update," APICS Memphis, TN, April 2016

Nichols, Jr., E. L., and Hult, T., "Global Supply Chain Management," Consortium for International Business Education (CIBER) Globalization Seminar offered to faculty through the Center for International Business, Georgia State University, Atlanta, GA, June 2016

Janz, B., Nichols, Jr., E. L., and Ogelsby, J., "Re-Visioning IT for Value: The Value Stream Initiative at Buckman," Presented to the BIT Research Colloquium, Memphis, TN, November 2016.

Nichols, Jr. E. L., "The Supply Chain Management Opportunity," Soulsville Charter High School Alumni Group, Memphis, TN, November 2016

Nichols, Jr. E. L., "Improving Performance in Pharmaceutical Supply Chains," Protecting Patient Safety in the Global Marketplace Program, Asian-Pacific Economic Cooperative (APEC) and University of Tennessee Health Science Center, Memphis, TN, June 2017

Nichols, Jr., E. L., "Evolution of Quality Management and Continuous Improvement Practices and FedEx QDM Initiative," FedEx QDM Program, Memphis, TN, January - February 2017

Nichols, Jr., E. L., "Evolution of Quality Management and Continuous Improvement Practices and FedEx QDM Initiative," FedEx QDM Program, Memphis, TN, January - February 2019

Nichols, Jr. E. L., "SCM at the University of Memphis," CTC East DeSoto County Schools, Memphis, TN, February 2019

Nichols, Jr. E. L., "The SCM Opportunity," CEO Series T-STEM Academy East High School, Memphis, TN, September 2019

Nichols, Jr. E. L., "COVID-19 Challenges in the Food Supply Chain," Memphis Business Journal's Straight Talk Series, Memphis, TN, June 2020 (Virtual)

Nichols, Jr. E. L., "Supply Chain Challenges for Bangladesh During the COVID-19 Pandemic," Better Bangladesh Foundation Global Entrepreneurship & Investment Summit 2020, Dhaka, Bangladesh, July 2020 (Virtual)

**SUPPORT:**

<b>EXTERNAL (Funded or Pending. List funded support first)</b>	<b>AGENCY/SOURCE</b>	<b>AMOUNT</b>	<b>PERIOD</b>
FedEx Center for Cycle Time Research	Federal Express Corporation	\$333,000/year	1993-96
Educational Equipment Grant	Sun Microsystems, Inc.	\$23,000	1996
FedEx Center for Cycle Time Research	Federal Express Corporation	\$250,000/year	1996-2001
VA Performance Measurement (Additional funding for FedEx Center for Cycle Time Research project)	Department of Veterans Affairs (VA)	\$25,000	1997
Vitro Supply Chain Management Educational Program	Vitro Corporation (Mexico)	\$112,922	1997-98
Memphis / Shelby County Crime Project	Shelby County Government	\$75,000	1999-2000
MHA Central Warehouse Operations Study	Memphis Housing Authority	\$17,500	2000
First Tennessee Bank Operations	First Tennessee Bank	\$22,000	2000-2001
Memphis / Shelby County Criminal Justice System – Phase 2	Shelby County Government	\$91,500	2001-2003
Memphis Housing Authority Supply Process Review and Warehouse Transition Plan	Memphis Housing Authority	\$48,806	2001
Shelby County Sheriff's Office – Jail Operations Project	Shelby County Government	\$24,800	2001-2002
FedEx Center for Supply Chain Management	Federal Express Corporation	\$200,000	2002-2003
THE MED RFID project	THE MED Foundation / Robert Woods Johnson Foundation	\$100,000	2003-2004
FedEx Innovation Management and New Product Development Educational Program	FedEx Global Marketing	\$250,000	2004-2006
Memphis Plywood SCM Project	Memphis Plywood, Inc.	\$7,500	2004-2005
Lifeblood Order Fulfillment Project	Lifeblood	\$7,500	2005
FedEx Global Distribution Strategy Development Project	FedEx Global Marketing	\$11,875	2005
AutoZone Lean Supply Chain Assessment Project	AutoZone	\$140,000	2005-2006
FedEx Center for Supply Chain Management	FIT / Federal Express Corporation	\$150,000/year	2006-2007, 2007-2008
Thomas & Betts Global Supply Chain Initiative	Thomas & Betts Corporation	\$170,000	2009

## OUTREACH:

PROJECT	PARTICIPANTS	PERIOD	SPONSORSHIP (if any)
FedEx Center for Cycle Time Research / FedEx Center for Supply Chain Management	FedEx and major FedEx customers	1993- Present	Federal Express Corporation
Vitro Supply Chain Management Educational Program	Vitro Corporation	1997-98	Vitro Corporation
Memphis / Shelby County Crime Projects	Memphis and Shelby County criminal justice agencies	1999-2003	Shelby County Government
Memphis Housing Authority (MHA) Projects	Memphis Housing Authority	2000-2001	MHA
Emergency Department Process Improvement at THE MED	THE MED	2003-2004	Robert Woods Johnson Foundation
FedEx Innovation Management and New Product Development Educational Program	FedEx Global Marketing	2004-2007	FedEx
Memphis Plywood SCM Project	Memphis Plywood, Inc.	2004-2005	Memphis Plywood, Inc.
Lifeblood Order Fulfillment Project	Lifeblood and Memphis Area Hospitals	2005	Lifeblood
Global Distribution Strategy Development	FedEx Global Marketing	2005	FedEx
AutoZone Lean Supply Chain Assessment Project	AutoZone and key AutoZone Suppliers	2005-2006	AutoZone
Methodist Healthcare EMR Project	Methodist Healthcare	2006-2007	Center for Healthcare Technology / Methodist
Navy HR Supply Chain Management	US Navy	2006-2007	Navy Personnel, Research, Studies and Technology Division
Thomas & Betts Global SCM Initiative	Thomas & Betts	2008-2009	Thomas & Betts
U of M FedEx QDM Program	FedEx	2016- Present	FedEx

**SERVICE:**

<b>UNIVERSITY</b>	<b>COMMITTEE/ACTIVITY (if Chair, add [C])</b>	<b>PERIOD</b>
<b>Department</b>	Credit-by-Exam, Hospitality, Undergraduate Student Recruitment	1993-1997
	Supply Chain Management Academic Programs Initiative	1997-1998
	Decision Sciences Faculty Search Committee	1999
	Marketing and SCM Department Graduate Curriculum Committee	2001-2003, 2008-2014
	Chair, Marketing and SCM Department Graduate Curriculum Committee	2014-Present
	Marketing and SCM Department Faculty Search Committee	2002, 2011
	Marketing and SCM Department Undergraduate Curriculum Committee	2004-Present
	Chair, Marketing and SCM Department SCM Faculty Search Committee	2005-2006
	Marketing and SCM Department OR Faculty Search Committee	2006-2007
	Chair, Marketing and SCM Department SCM Faculty Search Committee	2007-2008
	Supply Chain Management Student Association (SCMSA) Advisor	2007-Present
	Marketing and SCM Department Journal Ranking Committee	2008-Present
	Director, Supply Chain Management Programs	2008-Present
	Supervisor, SCM Internships	2009-Present
	Chair, Marketing and SCM Department SCM Faculty Search Committee	2014
	Marketing and SCM Department Scholarship Committee	2015-Present
	Chair, Marketing and SCM Department SCM Faculty Search Committee	2019
	Chair, Marketing and SCM Department SCM Curriculum Review Committee	2020
	Marketing and SCM Department SCM Faculty Search Committee	2021
	<b>College/School</b>	Honors Program Committee
Lectures and Programs Committee		1993-1994
FedEx Center for Cycle Time Research Steering Committee		1994-2000
MIS and Decision Sciences Chair Search Committee		1995
New Faculty Orientation Program Panel Participant		1998
MIS Faculty Search Committee		1998-2000
Master's Degree Oral Examinations		1998-2002
Wang Center (CIBER) Advisory Council Member		1998-2014
Fogelman College Supply Chain Management Initiative		2000-2006
Roles and Rewards Committee		2001-2002
Continuous Improvement Committee		2001-2002
Fogelman College Executive Committee		2002-2003
International BBA Program Advisory Committee		2002-2003
Chair, Palmer Professorships Selection Committee		2003, 2006
Chairman, Continuous Improvement Committee		2003-2005
Participant, AACSB Assessment Seminar		2004
Fogelman College Dean Search Committee		2006-2007

<b>College/School (continued)</b>	Fogelman College Executive Council	2007-2008
	Fogelman College Strategic Planning Committee	2007-2008
	Fogelman College MBA Curriculum Redesign Committee	2007-2008, 2017
	Fogelman College CD MBA Medical Devices Track Committee	2008-2009
	Fogelman College Assurance of Learning Committee	2008-2009
	MILE Program Advisory Board	2011-Present
	MILE Program Interviewer	2011-Present
	Fogelman College Assurance of Learning MBA Assessment Committee	2012
	Chair, Fogelman College Assurance of Learning Close-the-Loop Committee for the EMBA program	2016
	Fogelman College MBA Curriculum Review Committee	2017
	Fogelman College Assurance of Learning Close-the-Loop Committee for the IMBA program	2017
	Fogelman College MBA Curriculum Review Task Force (Chair)	2018-2019
	Fogelman College Dean's Strategy Committee	2019-2020
	Fogelman College Assurance of Learning Close-the-Loop Committee for the MBA programs	2020
	Co-Director Supply Chain Management Center of Excellence	2022
Crews School of Accountancy Director Search Committee	2023	
<b>University</b>	MIS and Decision Sciences representative to the University Faculty Senate	1995-1997
	FedEx Institute of Technology Faculty Advisory Group	2004-2014
	Transportation Institute Advisory Group	2005-2007
	Executive Board, Enterprise Simulation and Optimization Lab (eSOL)	2006-2016
	Center for Intermodal Freight Transportation Studies Research Committee	2007-2008
	Transportation Task Force	2008
	Faculty Advisor, Pi Kappa Alpha Fraternity	2011
	University of Memphis Career Services Advisory Board	2011-2015
	University of Memphis CAESER – Division of Transportation and Logistics	2020-Present



**SERVICE: (continued)**

<b>OTHER</b>	<b>COMMITTEE/EDITORIAL BOARD/OFFICE</b>	<b>PERIOD</b>
<b>Society/Organization/Journal</b>		
National Association of Purchasing Management (NAPM)-Memphis, Inc.	Co-Chairman – Professional Development Committee Chairman – Professional Development Committee Member – Professional Development Committee	1992-1993 1993-1994 1994-1995
Decision Sciences Institute	Reviewer – <i>Decision Sciences</i> Journal and DSI Conferences	1992-2010
Memphis Chapter of the American Society for Quality	Coordinator of The University of Memphis Student Quality Day Presentation	1993-1995
NAPM (National)	Member – National Computer Information Systems and Technology Group Reviewer – <i>NAPM InfoEdge</i> Reviewer – Educational Program and Product Development	1993-1997 1996 1999
<i>Cycle Time Research</i>	Senior Associate Editor Editor	1995-2001 2001-2002
<i>Journal of Business Research</i>	Special Edition Co-Editor	1997-1998
American Marketing Association	Co-Chair – 1998 Logistics and Supply Chain Management Conference	1997-1998
Memphis Roundtable – Council of Supply Chain Management Professionals (CSCMP)	Secretary Board Member Educational Chairman Co-Chair for Programs	1999-2000 2000-2004 2004-2016 2007-2008
Memphis/Shelby County Government	Criminal Justice Oversight Board	2000-2001
<i>International Journal of Physical Distribution and Logistics Management</i>	Reviewer	2001
<i>Journal of Operations Management</i>	Associate Editor	2002-2004
Decision Sciences Institute	Reviewer – Doctoral Dissertation Award Committee	2002
<i>Journal of Supply Chain Management</i>	Member – Editorial Review Board	2002-2007
ISM – Memphis	Educational Liaison	2003-2016
<i>International Journal of Production Research</i>	Reviewer	2004
Workforce Development Committee, Regional Logistics Council	Chairman	2004-2006
<i>Journal of Operations Management</i>	Reviewer	2009-2011
Memphis Regional Chamber's Regional Logistics Council	Member	2004-2014
<i>Decision Support Systems</i>	Reviewer	2005
<i>International Journal of Procurement Management</i>	Editorial Review Board Member	2007-Present
<i>Catholic Schools Advisory Board for the Diocese of Memphis</i>	Member	2007-2008

<i>International Journal of Production Economics</i>	Reviewer	2008
Society for Marketing Advances Conference	Co-Chair for SCM Track	2011
Society for Marketing Advances Conference Proceedings	Reviewer	2011
DeSoto County Schools Career and Technology Center	Advisory Board Member	2013-2019
	Advisory Board President	2020-Present