

Trouble Shooting Tips

No Video on Screen

- Check projector is powered on.
- Check the selected source on the panel. Example: "PC".
- Check cable connections at PC and Wall Plate.
- Check display settings on computer in use. Right click on desktop and select Display Settings. Look under Multiple Displays. Choose "duplicate these displays".

No Computer Audio

- If using a laptop, check audio setting at bottom right of desktop display. Adjust slider volume level and un-mute. Also check the source is selected to *"Speakerphone (Extron MediaPort 200)"* when using an HDMI cable.
- If playing a You Tube video, check audio adjustment at bottom left of video. Un-mute and adjust slider.
- Adjust Volume knob on wall panel.



Utilizing Teams and Zoom

Fishbowl / Room #203/205

• Log into the Desktop PC to launch Teams or Zoom. This will let you utilize the video camera and ceiling microphone.

To Select the Correct Camera

To Select the Correct Speaker

Settings > Audio > Speaker >

 "NP-P502WL (Display Audio)"

To Select the Correct Microphone

Settings > Audio> Microphone >

 "Speakerphone (Extron MediaPort 200)"





No Audio with Teams / Zoom

 Check to see if volume control on wall panel is turned up.



• Check correct speaker is selected in audio settings. Ex. NP-P502WL (Display Audio)