

# JASON M. SONNENFELT

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## CURRENT POSITION

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### **Instructor**

University of Memphis, Division of Public and Nonprofit Administration  
Memphis, TN  
8/2008 to present

## EDUCATION

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### **Virginia Polytechnic Institute and State University** (Virginia Tech)

Center for Public Administration and Policy, School of Public and International Affairs  
Blacksburg, Virginia

Ph.D. Candidate, Public Affairs and Public Administration  
Dissertation: *Who Serves? The ideal public administrator in theory and practice*  
Completion: August, 2009

### **University of Nebraska at Omaha** (UNO)

School of Public Administration, College of Public Affairs and Community Service  
Omaha, Nebraska

Masters of Public Administration  
Concentration: Public Management  
Capstone Project: *Work Process Analysis: Sarpy County (NE) Register of Deeds*  
Graduation: August 2001

### **Macalester College**

Department of History  
St. Paul, Minnesota

Bachelors of Arts  
Major: History  
Minor: Political Science  
Graduation: May 1999

### **Li Po Chun United World College of Hong Kong**

Ma On Shan, Hong Kong SAR, China  
International Baccalaureate  
Higher Level: History, Economics, English  
Subsidiary Level: Statistics, Ecology, Mandarin  
Diploma Awarded: August 1995

## TEACHING AND RESEARCH INTERESTS

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### **Policy Process**

- Development Policy
- Technology Policy
- Policy History

### **Public Administration Theory**

- Administrative Law
- Administrative Ethics
- Comparative Administration
- Public Personnel Motivation

### **Public Management**

- Human Resources Management
- Strategic Planning
- Project Management/Contracting
- Knowledge Management

### **Governance and Technology**

- Online Applications
- New Media/Web 2.0
- Technology Planning
- Technology and Participation

## TEACHING EXPERIENCE

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### **University of Memphis (8/2008 – present)**

#### Undergraduate

- PADM 3601 – Introduction to Public Administration
- PADM 3610 – Personnel Management for Fire Service (Spring)
- PADM 3614 – Political and Legal Foundations of Fire Protection

#### Graduate

- PADM 7605 – Human Resources Administration
- PA DM 7661 – Contemporary Perspectives on Public Administration (Spring)

### **DeVry University (8/2005 – 4/2006)**

- HUMN 420: Contemporary Literature
- HUMN 410: Contemporary History

### **Virginia Tech (8/2004 – 6/2005)**

#### Undergraduate

- PSCI 1014: Introduction to US Government and Politics
- PSCI/UAP 3415: Introduction to Public Administration
- PSCI/UAP 3416: Administrative Law
- PSCI/UAP 3714: The United States Policy Process

#### Graduate

- PAPA 6254: NGOs in Global Comparative Perspective (TA)
- PAPA 5316: Systems and Technology Skills for Public Managers

## **National College of Business and Technology**

- ENG 26: Introduction to Oral Communication
- LOG Logic and Critical Thinking

## **RELEVANT PROFESSIONAL EXPERIENCE**

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### **Strategist**

Mind & Media, Inc.

Alexandria VA

10/2005 to 7/2008

*Organizational Satisfaction Survey*, Transportation Security Administration

10/2005 to present

- 150 item survey of 63,500 TSA employees
- Measured several dimensions of personal, work, and organizational experience
- Full survey administration, data analysis, and report generation for over 300 organizational units
- Responsible for project and subcontractor management
- Re-awarded for last two years

WikiGov Prototype, National Academy of Public Administration

6/2007 to present

- Sole consultant on acquisition, planning, and implementation of enterprise wiki prototype for potential NAPA collaborative project.
- Further involvement pending available funding

Knowledge Management System Planning and Implementation, Mind & Media, Inc.

5/2006 to present

- Research of knowledge management theory, available applications, and organizational needs
- Selected, planned, programmed, and maintain knowledge management system that serves as document management system, intranet, extranet, and multimedia platform.

### **Faculty Search Coordinator**

Virginia Tech

6/2003 – 6/2004

- Managed entire process of accepting and processing applications
- Arranged official candidate visits
- Coordinated committee activities

### **Student Services Coordinator**

Virginia Tech

5/2002 – 5/2003

- Manage recruitment and professional development programs.
- Monitor MPA Intern Program
- Coordinate MPA Conference presentations

### **Graduate Assistant**

University of Nebraska at Omaha

2000 – 2001

- Worked for Office of Sponsored Programs and Research.

- Assisted in the submission of external funding requests for research, creative, and public service grants.
- Maintained grant resources for faculty.
- Coordinated University wide IRB compliance training
- Sat on the University Committee for Research

## PUBLICATIONS

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### Electronic

*Inspire Action*, Corporate Blog of Mind & Media – Contributor since 6/2006

### White Papers

“Effective Blogging”

“Wiki-based Knowledge Management”

### Research

*EERE Information System Strategic Plan*, US Department of Energy

*TSA OSS Senior Leadership Report*, TSA

### In Development

“Can Information Technology be institutionalized?”

## PRESENTATIONS

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### Conference

*Who Should Serve? The Ideal Public Administrator in Theory*. ASPA 2009.

*Civic Engagement 2.0: the possibilities of new media in public participation*, SECoPA 2007

*Doomed to Repeat It: The history and identity of public administration?* George Mason – Virginia Tech Joint Doctoral Student Conference 2002

### Professional

*NAPA WikiGov: an introduction*, 2007

*TSA Organizational Satisfaction Survey Senior Leadership Briefing*, 2006

*Feasibility Study: Retail and Cultural Theme Concepts for the Historic Crab Orchard Museum and Pioneer Park* with Dr. Chad R. Miller and Dr. James Littlefield. Presentation to Crab Orchard Board of Directors and Virginia Tourism Corporation, 4/2003.

*Performance Measurement Study for Pulaski County, Virginia* 5/ 2002.

*Work Process Analysis: Sarpy County Register of Deeds*, 6/2001

## PROFESSIONAL MEMBERSHIPS

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Phi Alpha Theta (National History Honor Society)  
American Society for Public Administration  
American Political Science Association  
Public Administration Theory Network

## TECHNICAL AND COMPUTER SKILLS

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### Software

Adobe Acrobat  
Adobe PageMaker  
Adobe Photoshop  
Adobe Dreamweaver  
Confluence Enterprise Wiki  
Microsoft Access  
Microsoft Excel  
Microsoft Outlook  
Microsoft PowerPoint  
Microsoft Project  
Microsoft Word  
SPSS  
Thomson Endnote  
Various E-learning platforms

### Hardware & Skills

IBM based CPUs  
Networked Computing (Windows & Novell)  
Webpage Design & Publishing  
Web Based Surveys  
Desktop Publishing and Design